

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)**

No. 2023/TC-III/49/1/Ex-gratia

New Delhi, Dated: 20.05.2025

**The General Managers (Claim)
All Indian Railways**

Sub: Modification in ex-gratia policy - regarding Mode of payment of ex-gratia disbursement.

Ref: Board's letter of even no. dated 18.09.2023.

In partial modification of above referred Board's instructions, Competent Authority have now decided that para 3.3 regarding mode of payment of ex-gratia/enhanced-ex-gratia disbursement shall be read as under:

Existing	Revised
3.3 Notwithstanding anything contained in Para 3.1 and 3.2 above, Railways may disburse the entire amount of ex-gratia/enhanced ex-gratia by Account Cheque/RTGS/NEFT/Any other online payment mode, if deemed appropriate."	3.3 Notwithstanding anything contained in Para 3.1 and 3.2 above, Railways may disburse the entire amount of ex-gratia/enhanced ex-gratia by any mode of payment subject to the following stipulations: <ul style="list-style-type: none">• In case Rs. 50,000/- cash limits is surpassed, decision shall be taken with the personal approval of concerned GM and also with the concurrence of PFA.• In such cases, a speaking order shall be passed duly bringing out the exceptional circumstances leading to the payment of cash amount to the claimant over and above the cash limit of Rs. 50,000/-.

2. Other terms and conditions stipulated in Board's letter dated 18.09.2023 shall remain the same
3. This issues with the concurrence of Finance Directorate of Ministry of Railways.
4. Please acknowledge receipt of this letter.

Brijesh
20/5/25
(Brijesh Kumar)
Deputy Director, Traffic Comm.-III
Railway Board


Cl
20/5/25

No. 2023/TC-III/49/1/Ex-gratia

New Delhi, Dated: 20.05.2025

Copy To:

1. PFAs, All Indian Railways
2. The Deputy Comptroller and Auditor General of India (Railways), (with 36 copies)

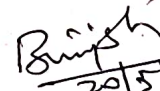

for Member (Finance), Railway Board

No. 2023/TC-III/49/1/Ex-gratia

New Delhi, Dated: .05.2025

Copy To:

1. Principal Chief Commercial Managers, All Indian Railways
2. The Chief Medical Officers, All Indian Railways
3. Principal Chief Security Commissioners, All Indian Railways
4. Chief Claims Officers, All Indian Railways
5. Konkan Railway Corporation, New Delhi
6. ED/C&IS - For uploading on Ministry of Railways website


(Brijesh Kumar)
Deputy Director, Traffic Comm.-III
Railway Board

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Copy to :For information please - OSD/MR, EDPG/MR, Adviser/MR, PS/MR, PS/MoSR (S), JDPG/MoSR(S), EDPG/MoSR(R), PSO/ Chairman & CEO, M(F), M(O&BD), M(Infra), M(T&RS), Secretary/Railway Board, DG (RHS), DG (HR), DG (RPF), DG (Safety), AM(Commercial), Adviser (Safety), All AMs, Advisers and EDs of Board's Office.