

Government of India (Bharat Sarkar)
Ministry of Railways (Rail Mantralya)
Rail Bhawan

No.2004/TG-V/10/P/FRTS

New Delhi, Dated: 7/01/2006

The Managing Director,
IRCTC, 10th Floor,
Bank of Baroda Building,
Parliament Street,
New Delhi - 110 001.

(Commercial Circular No. 5 of 2006)

Sub.: Scheme for Frequent Travellers.

Ref.: IRCTC's Letter No.ERTD/IRCTC/SOFT/2005
dated 07/10/2005.

Please refer to this office letter of even number dated 21/02/2005 (Commercial Circular No.4 of 2005) on the subject quoted above enclosing therewith a copy of draft features of the scheme. The matter has been reviewed in consultation with Finance and Accounts Directorates of Board's Office and it has been decided as under:-

- 1) The procedure suggested by IRCTC for getting reimbursement from Railways for the tickets booked on Railway Loyalty Point (enclosed as Annexure) is approved.
- 2) The restrictions of booking of four tickets per calendar month on Internet may be relaxed to ten tickets per calendar month.
- 3) The IRCTC may make preparation for launching of this project in the 1st week of February 2006. The final date of implementation of the scheme should be decided in consultation with Board.

This issue with the concurrence of Finance and Accounts Directorate of Ministry of Railways.

DA : As Above



(A.K. Goyal)

Adviser (Passenger Marketing)

Copy to: -

FA & CAOs, All Zonal Railways,
Director (Audit), All Zonal Railways



for Financial Commissioner/Railways

Copy to: -

CCMs/All Zonal Railways.

ANNEXURE

PROCESS FOR CLAIMING REIMBURSEMENT BY IRCTC FROM THE RAILWAY FOR TICKETS BOOKED ON RAILWAY LOYALTY POINTS.

- i) As currently done for the Online Ticketing Programme, IRCTC's running account for SOFT Scheme will also be maintained by FA & CAO, Northern Railway.
- ii) On a monthly basis IRCTC will submit a claim on Northern Railway for the running of this scheme, which will be scrutinized and paid by FA & CAO/NR.
- iii) This claim will contain the following details of tickets purchased and traveled on redeeming loyalty points, and whose date of journey is over.

S. No.	PNR No. of Redeemed Ticket	Date of Journey	Number of Loyalty Card	Fare	Points redeemed	Break up of points redeemed			Net claim by IRCTC (only for A)
						From Rail Travel	From purchase of points from IRCTC	Awarded by Bank/Organisation	

(Northern Railway shall pay IRCTC by way of cheque within 15 days of submission of each such claim, based on (i - ii) above.)

- iv) Payment due to IRCTC will be only for the points accrued through booking of Railway Tickets on the website and not through direct purchase of points or awarded by the Bank issuing co-branded card.
- v) Northern Railway will make the payment at the rate of Rs.1/- per loyalty point claimed.
- vi) IRCTC and Northern Railway will maintain clear accounts of all loyalty points accrued, redeemed and tickets booked under this scheme.
