## Government of India (Bharat Sarkar) Ministry of Railways (Rail Mantralaya) Rail Bhawan

No.2006/TG-I/20/P/Tatkal

New Delhi, Dated 2c/6/2006

The Chief Commercial Manager, All Zonal Railways.

(Commercial Circular No. 53 of 2006)

Sub: Amendment in Tatkal Scheme.

Please refer to this office letter of even number dated 26/08/2004 (Commercial Circular no.37 of 2004) wherein the revised Tatkal scheme was intimated. In continuation of various amendments notified vide this office letters of even number dated 03/11/2005, 21/11/2005, 08/12/2005, 26/12/2005 and 12/04/2006, the matter has been further reviewed and it is proposed to modify para 9 of the scheme regarding grant of refund and revised para 9 is given below:-

## "9 Refund under Tatkal scheme will be granted as under: -

- 1) A flat refund of 25% of total fare charged on the ticket, excluding Tatkal charges will be granted on cancellation of confirmed Tatkal tickets, which are presented for cancellation upto 24 hrs. before the schedule departure of the train. Thereafter, no refund will be granted on cancellation of confirmed Tatkal ticket except under the conditions prescribed below.
- 2) Full refund of fare and Tatkal Charges will be granted on the tickets booked under this scheme in the following circumstances:
  - a) If the train is delayed by more than 3 hours at the journey originating point of the passenger & not the boarding point if the passenger's journey originating point and boarding point are different.
  - b) If the train is to run on a diverted route and the passenger is not willing to travel;
  - c) If the train is to run on diverted route and boarding station or the destination station or both the stations are not on the diverted route.
  - d) In case of non-attachment of coach in which Tatkai Accommodation has been earmarked and the passenger has not been provided accommodation in the same class.
  - e) If the party has been accommodated in lower class and does not want to travel. In case the party travels in lower class, the passenger will be given refund of difference of fare and also the difference of Tatkal charges, if any.

3) No refund will, however, be permissible on the reservations made under Tatkal scheme in case the coach, in which accommodation under Tatkal Scheme has been earmarked, is not attached and the accommodation has been provided to the Tatkal passengers in the normal train service in the same class."

CRIS will take necessary action to modify the software, wherever required and will intimate the date from which the changes will be given effect, to zonal railways concerned under intimation to this office.

This issues with the concurrence of Finance Directorate of Ministry of Railways. . .

JAV, Sham

(H. V. Sum...... Executive Director Passenger Marketing Railway Board.

No.2006/TG-I/20/P/Tatkal New Delhi, Dated: /06/2006

Copy to:

FA & CAO, All Zonal Railways Director (Audit) All Zonal Railways

For Financial Commissioner

## Copy to:

1) Director/PRS, CRIS, Chanakayapuri, New Delhi

2) CCM (PS)s & CCM (PM)s of all Zonal Railways.

3) EDV (T), EDFC, OSD/TC, V (SS), TG-V branches of Railway Board.

4) Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.

5) The Principals, Zonal Training Centers, Central Railway/Bhusaval, Eastern Railway Dhanbad, Northern Railway, Chandausi, NE Railway, Muzaffarpur, NF Railway, Alipurduar, Southern Railway, Trichy, SE Railway, Sini, Western Railway, Udaipur.

6) General Secretary, national Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.

7) General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.

8) Secretary General, Federation of Railway Officers Association (FROA), Room No.365-A, Rail Bhawan, New Delhi.

9) Secretary General, Indian Railway Promotee Officers Federation (IRPOF), Room No.268, Rail Bhawan, New Delhi.

10) Secretary General, All India RPF Association, Room No.549, Rail Bhawan, New Delhi.