GOVERNMENT OF INDIA MINISTRY OF RAILWAYS RAILWAY BOARD)

COMMERCIAL CIRCULAR NO. 52 OF 2008

No.TCli/2003/98/Rules.

New Deihi, dated 23 . 6.2006

The General Managers (Commi.), All Indian Railways.

Sub: Liberalization of Refund Rules contained under rule 213 of IRCA Coaching Tariff No. 25, Part 1 (Vol. I).

Based on the recommendations of the Committee on Subordinate Legislation, Rajya Sabha, Ministry of Railways have decided to liberalize certain clauses of Refund Rules, contained under Rule 213 of IRCA Coaching Tariff No. 25, Part I (Vol. I), as detailed below:

- (i) Rule 213.6(1)(a): The time limits for surrendering tickets for levying flat cancellation charges under this rule shall be revised as "more than 24 hours before the scheduled departure of the train".
- (ii) Rule 213.6(1)(b): The time limits for surrendering tickets for levying 25% cancellation charges under this rule shall revised as "within 24 hours and upto 4 hours before scheduled departure of the train".
- (iii) Rule 213.16 (para 2): Refund at destination station for lower class travel under this rule will be granted if the ticket, alongwith the conductor/guard/TTE certificate lasted for lower class-travel, is presented within two days of the date of issue of the certificate (excluding the date of issue). For example, if the certificate has been issued on 26.6.06, refund can be obtained at passenger's destination station upto 28.6.06.
- (iv) Rule 213.17 (3) (i): Under this rule, the duplicate ticket (in lieu of lost/misplaced/torn/mutilated Reserved/RAC ticket) before preparation of reservation chart shall be issued on collection of only the prescribed non-refundable clerkage charge per passenger. There is no change in the rules for issue of duplicate tickets after preparation of reservation charts.
- (v) <u>Rule 213.17(4)(ii)</u>: The existing provisions contained under this rule for refunding the duplicate ticket charges at the destination station shall stand withdrawn. (Sub-rule (iii) may be re-numbered as "(ii)").
- The above instructions shall come into effect on 1.8,2006.

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3. Necessary instructions may be issued to all concerned immediately and implementation ensured. Wide publicity may also be given through various media. The issue of Gazette Notification in this regard is under process and will be sent when issued. This issues with the concurrence of Finance Directorate of Ministry of Railways.

(Hindi version will follow)

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(U. Hazarika) Director (Passenger Marketing)

Railway Board

No.TCII/2003/98/Rules.

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New Dethi, dated 23 .6.2006.

Copy forwarded to:

 Dy. Comptroller & Auditor General of India (Railways), Room No.224, Rail Bhavan, New Delhi with 36 spares.

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FA&CAOs, All Indian Railways.

3. Principal Director of Audit, All Indian Railways.

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DA: 36 spares for Item (1) only.

for Financial Commissioner/Railways.

No.TCIV2003/98/Rules.

New Delhi, dated 23 .6.2006.

Copy forwarded for information & necessary action to:

CCMs, All Indian Railways.

CCM (PM)s, All Indian Railways.

- CRB, MT, FC, Secretary, DG/RHS, AM(B), Adv (Finance), AM(IT), EDF(C&RM), ED(C&IS), EDTC(R), EDV(T), ED/Safety, DPR and CFC, TC(CR), V(SS), PR, TG-I, TG-II, TG-IV & F(C) Branches, Railway Board.
- MD, Centre for Railway Information System (CRIS), Chanakyapuri, Near National Rail Museum, New Delhi.
- MD, IRCTC, 9th Floor, Bank of Baroda Building, 16, Sansad Marg, New Delhi.
- Director General, Railway Staff College, Vadodara.
- Managing Director, Konkan Railway Corporation Ltd., Belapur Bhavan, Plot No. 8, Sector 11, CBD Belapur, Navi Mumbai – 400 014.
- General Manager, Metro Railway, 33/1, J.L. Nehru Road, Calcutta-700071.
- Chief Commissioner of Railway Safety, Lucknow.
- General Secretary, IRCA, Chelmsford Road, New Delhi. The correction slip may be issued on receipt of Gazette Notification from this office.

U Hazarila

DA: nÌl.

(U. Hazarika) Director (Passenger Marketing), Railway Board.