

**Government of India (Bharat Sarkar)
Ministry of Railways (Rail Mantralaya)
Rail Bhawan**

No2005/TC-1/20/P/Upgradation

New Delhi, Dated: 21/06/2006

The Managing Director,
CRIS, Chanakyapuri, New Delhi.

The Chief Commercial Manager,
All Zonal Railways.

(Commercial Circular No. 51 of 2006)

Sub: Scheme for upgradation of full fare paying Passengers.

The scheme for upgradation of full fare paying passengers has been introduced in all Mail/Express trains having sleeping accommodation w.e.f.24/02/2006. As per provision of the scheme, upgradation is permitted to the next higher class only and also to the extent of clearance of the combined waiting list of all classes in a particular train. It was, however, observed that at times, although there was waiting list in a particular lower class, it was not feasible to upgrade the passengers on the following three grounds:-

- i) When there was overbooking in a particular class and vacant accommodation was not available in the next higher class but in the class higher than the next higher class e.g. there was waiting list in Sleeper class but no vacant accommodation available in 3AC but vacant accommodation was available in 2 AC.
- ii) There was Waiting List in Sleeper class but option for upgradation was filled as "NO" by all the passengers of next higher class i.e. 3rd AC.
- iii) No upgradation takes place against the berths kept vacant for booking across the counter.

2. The matter has been reviewed and the following decisions have been taken: -

- a) Instead of permitting upgradation of passengers to the next higher class only, upgradation may be permitted by jumping one class, if necessary. For example, sleeper class passengers can be upgraded, if required, to 2nd AC and 3rd AC passengers may be upgraded, if required, to 1st AC.
- b) If all the confirmed passengers of a particular class have not opted for upgradation to higher class, then RAC and thereafter wait-listed passengers of that class would be upgraded to the next higher class. RAC/Wait-listed passengers would be upgraded irrespective of the option exercised by them in the requisition slip.
- c) The minimum number of berths to be kept vacant for booking at the current booking counters for each train will be revised as follows: -

Class	Existing	Revised
I AC		
In case of Composite I A and II A	1 berth	1 berth
In case of Full I AC Coach	2 berths	1 berth
II AC		
In case of Composite I A and II A	2 berths	1 berth
In case of Full II AC Coach	4 berths	2 berths
III AC		
	4 berths	2 berths

However, in the trains where utilisation of existing number of berths being earmarked for booking across the counter is high, the zonal railways concerned may review the booking pattern and railway may advise the actual number of berths to be earmarked for the train concerned for current booking to PRS. This in no case should be higher than the existing number of berths being kept for booking across the current counter.

3. CRIS will take necessary action to modify the software, wherever required and will intimate the date from which the changes will be given effect, to zonal railways concerned under intimation to this office.

This issues with the concurrence of Finance Directorate of Ministry of Railways.



(R. K. Tandon)

Executive Director Passenger Marketing
Railway Board.

No2005/TG-1/20/P/Upgradation

New Delhi, Dated: 21/06/2006

Copy to:

FA & CAO, All Zonal Railways
Director (Audit) All Zonal Railways



For Financial Commissioner

Copy to:

- 1) OGM/PRS, CRIS, Chanakayapuri, New Delhi
- 2) CCM (PS)s & CCM (PM)s of all Zonal Railways.
- 3) EDV (T), EDVC, OSD/TC, V (SS), TG-V branches of Railway Board.
- 4) Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.
- 5) The Principals, Zonal Training Centers, Central Railway/Bhusaval, Eastern Railway Dhanbad, Northern Railway, Chandausi, NE Railway, Muzaffarpur, NF Railway, Alipurduar, Southern Railway, Trichy, SE Railway, Sini, Western Railway, Udaipur.
- 6) General Secretary, national Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.
- 7) General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.
- 8) Secretary General, Federation of Railway Officers Association (PROA), Room No.365-A, Rail Bhawan, New Delhi.
- 9) Secretary General, Indian Railway Promotee Officers Federation (IRPOF), Room No.268, Rail Bhawan, New Delhi.
- 10) Secretary General, All India RPF Association, Room No.549, Rail Bhawan, New Delhi.