Government of India (Bharat Sarkar) Ministry of Railways (Rail Mantralya) Rail Bhawan

No.2003/TG-I/20/P/Tatkal

New Delhi, Dated: 12 /04/2006

The Chief Commercial Managers. All Zonal Railways

(Commercial Circular No. 35 of 2006)

Sub: Amendment in Tatkal Scheme.

Please refer to Board's letter of even number dated 26/08/2004 (Commercial Circular No.33 of 2004) wherein the revised Tatkal scheme was intimated. continuation of various amendments notified vide this office letters of even number dated 03/11/2005, 21.11.2005, 08.12.2005 and 26.12.2005, the matter has further reviewed and the following amendments are proposed in the existing Tatkal scheme: -

- A flat refund of 25% of total fare charged on the ticket, excluding Tatkal i) charges may be granted on cancellation of confirmed Tatkal tickets, which are presented for cancellation upto 24 hrs. before the schedule departure of the train. Thereafter, no refund may be granted on cancellation of confirmed Tatkal ticket except under the conditions prescribed in para 9 of Board's letter of even number dated 26.08.2004 (Commercial Circular No. 33 of 2004).
- ii) If Tatkal quota at the originating station is vacant, the same is to be released to waitlisted passengers under the general quota at the originating station rather than transfer it to the Tatkai Quota of intermediate stations.
- iii) Whenever an extra coach is attached in a particular train, vacant berths available in that extra coach after confirming all wait listed passengers of general class should be allotted to Tatkal waitlisted passengers of that class.
- The existing ARP of three days under Tatkal scheme may be extended to iv) five days excluding the day of journey.
- Cancellations done in the general booking should confirm general and v) Tatkal waiting lists alternately. However, alternative confirmations should commence only after the waiting list under Tatkal accommodation starts. Prior to that, the berths should be allotted to passengers in the waiting list under the general quota. suggested that in case there is no waiting list under Tatkal at a particular point of time, the berths available due to cancellations under the general quota should be allotted to the passengers under the general quota and in case there is no waiting list under the general quota and all the passengers under the general quota have been confirmed, but there is

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waiting list in Tatkai, the berths available due to cancellation under the general quota should be allotted to the Tatkal passengers at the time of preparation of charts.

vi) In those trains where average utilization of Tatkal accommodation during six months period is 80% and above, accommodation to be earmarked under Tatkal scheme should be enhanced as under:

Class	No. of berths to be earmarked where the utilization of Tatkal accommodation is more than 80%
2A	10 berths per coach
3A	16 berths per coach
Air Conditioned Chair Car	16 seats per coach
SL	20% of the available accommodation

Zonal railways should fix Tatkal quota keeping in view the number of berths actually available under general quota after taking into account various quotas already available. It may be ensured that after earmarking of enhanced Tatkal accommodation in such cases, adequate number of berths should also be available for booking across the counter.

All efforts should be made by Railway to define all Tatkal quotas in the same coach. However, if the quota is more than one coach, it can spill over to the next adjacent coach.

- vii) In those trains where utilization of Tatkal is less than 50%, the number of berths under Tatkal may be reduced to half.
- viii) In those trains and in those classes where average utilization of Tatkal accommodation during six months period i.e. April to September is 80% and above, Tatkal charges applicable during peak period should be charged through out the year i.e. for both peak and non peak periods.
- ix) Tatkal scheme for reservation should also be available in the special trains run during rush periods i.e. summer, pooja, winter rush etc.
- x) The provision regarding defining intermediate stations in Tatkal Scheme has been modified to the extent that the discretion of imposing restrictions on Tatkal booking regarding defining trains as end-to-end or keeping it free or imposing distance restrictions etc. will rest with the zonal railway concerned which may take a decision on this aspect keeping in view the overall utilization of the accommodation available in the train subject to realization of charges mentioned under para 2 (ii) of circular No.44 of 2005 dated 03/11/2005. In case Tatkal quota is earmarked at an intermediate station, the vacant berth from the originating station to the intermediate station shall be allotted to a Tatkal passenger travelling to that station. In case this accommodation remains vacant

the same will be released at the time of chart preparation to the waiting list passenger under the general quota.

xi) The scheme will be reviewed after a period of one year.

CRIS will take necessary action to modify the software, wherever required and will intimate the date from which the changes will be given effect, to zonal railways concerned under intimation to this office.

This issues with the concurrence of Finance Directorate of Ministry of Railways.

(R. K. Tandon)

Executive Director Passenger Marketing Railway Board.

No.2004/TG-I/20/P/Tatkal

New Delhi, Dated:

12 04/2006

Copy to:

FA & CAO, All Zonal Railways Director (Audit) All Zonal Railways

For Financial Commissioner

Copy to:

- 1. Director/PRS, CRIS, Chanakayapuri, New Delhi
- 2. CCM (PS)s & CCM (PM)s of all Zonal Railways.
- 3. EDV (T), EDFC, OSD/TC, V (SS), TG-V branches of Railway Board.
- Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.
- The Principals, Zonal Training Centers, Central Railway/Bhusaval, Eastern Railway Dhanbad, Northern Railway, Chandausi, NE Railway, Muzaffarpur, NF Railway, Alipurduar, Southern Railway, Trichy, SE Railway, Sini, Western Railway, Udaipur.
- General Secretary, national Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.
- 7. General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.
- 8. Secretary General, Federation of Railway Officers Association (FROA), Room No.365-A, Rail Bhawan, New Delhi.
- Secretary General, Indian Railway Promotee Officers Federation (IRPOF), Room No.268, Rail Bhawan, New Delhi.
- 10. Secretary General, All India RPF Association, Room No.549, Rail Bhawan, New Delhi.