

**Government of India (Bharat Sarkar)**  
**Ministry of Railways (Rail Mantralaya)**  
**Rail Bhawan**  
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No.2006/TG-I/10/P/ATM

New Delhi, Dated: 21/11/2006

The Chief Commercial Managers,  
All Zonal Railways.

(Commercial Circular No. 102 of 2006)

Sub: Clarifications regarding installation of ATMs at Stations.


A Memorandum of Understanding has been signed by Ministry of Railways with State Bank for installation of ATMs at 681 stations on Indian Railways. One station was added later on. A copy of the Memorandum of Understanding and the Standard Agreement to be signed between zonal railway concerned and State Bank have been circulated to zonal railways vide this office letter dated 11/08/2006. MoU is also likely to be signed with six other nationalised banks for installation of ATMs at 711 stations (list enclosed). Clarifications have been sought by some zonal railways on this account. The clarifications sought for and the comments thereon are as under: -

S. No.	Clarification	Remarks
1)	Whether a station can be substituted across the category e.g. a station of category 'A' can be substituted with the station category of B/C/D/E category or vice versa?	The zonal railway concerned can permit substitution of station within the category only i.e. a station of say category 'A' can be substituted with the station of category 'A' only.
2)	What action should the railway take in case of those stations where tenders have already been invited for installation of ATMs?	The provision of ATMs through tender process is separate from that advised vide this office letter dated 11/08/2006 and hence zonal railways should go head with installation of ATMs for which tenders have been invited. In case there is difficulty in providing site for ATM covered under MoU, the matter can be taken up with the concerned bank and the station can be substituted by some other station of same category.

3)	Whether two ATMs can be given at one station?	There is no restriction on the number of ATMs to be installed at a station.
4)	Whether the rent or security deposit is to be collected from State Bank or not.	The rates of licence fee to be realised from State Bank & six other nationalised banks have been finalised as a package deal and no additional charges except those mentioned in Standard Agreement/MoU are to be realised from the banks.
5)	Some railways have asked for a copy of letter of Cabinet Secretariat, which was not received by them?	A copy of the letter is being sent to them.
6)	Some railways have suggested names of certain stations for installation of ATMs?	MoU is likely to be signed with six other nationalised banks for installation of 711 ATMs. In case zonal railways wants to install ATMs at some other station in addition to those mentioned in these two lists i.e. of State Bank of India and six other nationalised banks, they are free to follow the extant procedure for installation of ATMs by inviting tenders etc.

Instructions have been reiterated from time to time to zonal railways to ensure that there is no delay in installation of ATMs on account of inter-departmental disputes, if any. Compliance of these instructions should be ensured. Advance list of 711 stations for which MoU is likely to be signed with six other nationalised banks is enclosed. It is desired that action should be taken by zonal railways in advance to complete the formalities of site selection to avoid any delay on this account.

Necessary instructions should be issued to all concerned and kindly acknowledge receipt of this letter.

  
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