GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
(RAILWAY BOARD रेलवे बोर्ड)

No.TC-I/2019/201/6-Part(1)                      New Delhi, dt.04.01.2021

General Manager
All Zonal Railways

Sub: Guidelines regarding Demurrage and Wharfage – Round the clock working
Ref: Rates Master Circular/Demurrage-Wharfage-Waiver/2016/0 and amendments thereto

Please refer to Para 4.1 and 4.7 of Chapter-I of Rates Master Circular under reference wherein GMs are empowered to introduce round the clock working at railway goods sheds/sidings.

The matter has been examined. Competent authority has decided to delegate the power of implementing round the clock working at railway goods sheds/sidings to DRMs by revising the guidelines as given below-

<table>
<thead>
<tr>
<th>Existing Guidelines</th>
<th>Revised Guidelines</th>
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<tbody>
<tr>
<td>4.1 The working hours and business hours of all railway terminals is 06.00 to 22.00 Hours. General Manager of Zonal Railways is empowered to introduce the ‘round-the-clock working’ on case to case basis after analyzing traffic handled at railway terminal and possible improvement in wagon-turn-round. The business hours in such case should also be extended suitably to cater to ‘round-the-clock’ working.</td>
<td>4.1 The working hours and business hours of all railway terminals is 06.00 to 22.00 Hours. DRM may introduce the ‘round-the-clock working’ on case to case basis after analyzing traffic handled at railway terminal and possible improvement in wagon-turn-round. The business hours in such case should also be extended suitably to cater to ‘round-the-clock’ working. DRMs may analyze and introduce ‘round the clock working’ at Goods Sheds (including those notified as CRTs) having suitable traffic potential.</td>
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<td>4.7 Suitable infrastructure should be created by Zonal Railways. Proper arrangement should be made for security of goods and railways cash etc. Special emphasis should be laid on arranging sufficient lighting at railway terminals for ensuring safe and quick loading/unloading of wagons. Attention to approach road and other required facilities should also be put in place.</td>
<td>4.7 Suitable infrastructure should be created by railway administration. Proper arrangement should be made for security of goods and railways cash etc. Special emphasis should be laid on arranging sufficient lighting at railway terminals for ensuring safe and quick loading/unloading of wagons. Attention to approach road and other required facilities should also be put in place. DRMs may ensure basic facilities like drinking water, toilet, resting, wharf, sufficient lighting, approach road and other required facilities in Goods Sheds while introducing round the clock working. Goods sheds giving higher volume of traffic and revenue may be taken up on priority basis so as to optimize expenditure.</td>
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</tbody>
</table>

This issues with the concurrence of Finance directorate of Ministry of Railways.

(K K Mishra)

Director Traffic Commercial(Rates)
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No.TC-I/2019/201/6-Part(1)
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2. Dy.C&AG(Rlys), Room No.222, Rail Bhavan, New Delhi.
No.TC-I/2019/201/6-Part(1)  
New Delhi, dt.04.01.2021

Copy to:
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2. Pr. Chief Operations Manager, all Zonal Railways
5. MD, KRCL, Belapur Bhavan, Sector-11, CBD Belapur, Navi Mumbai-400614.
6. Director General, National Academy of Indian Railways, Vadodara.
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TC(R), TC(CR), F(C), Safety Branches, Railway Board