

**GOVERNMENT OF INDIA(भारत सरकार)
MINISTRY OF RAILWAYS(रेल मंत्रालय)
(RAILWAY BOARDरेलवे बोर्ड)**

No.TC-I/2016/201/5Pt.

New Delhi, dt. 11.07.2019

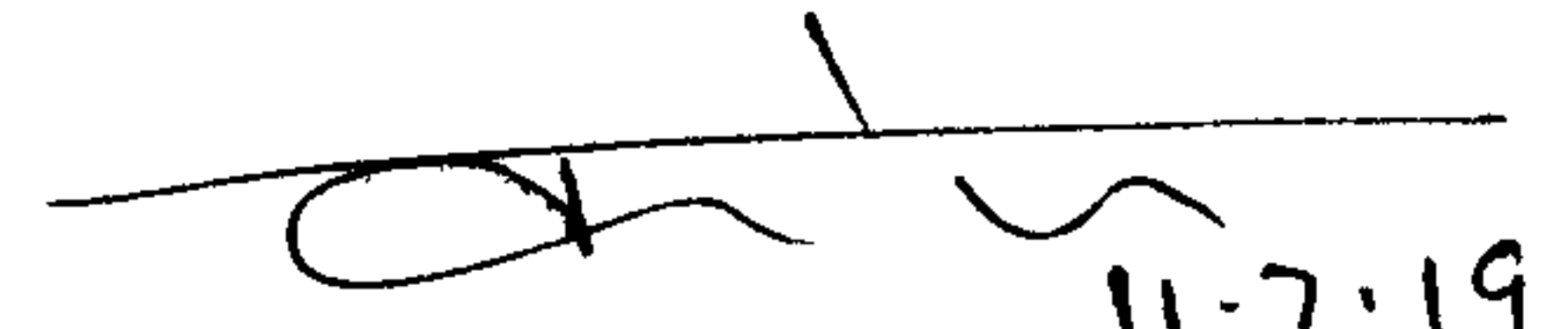
Principal Chief Commercial Manager
All Zonal Railways

Sub: Recovery of Railway dues

Audit has emphasized the need for an effective internal control mechanism to ensure recovery of various charges due from container train operators.

Board desires that Division Officers should be asked to enforce the extant rules regarding collection of Railways dues from freight customers including Container Train Operators(CTOs). All dues must be raised to customers at the earliest as per schedule and all-efforts must be made to prevent outstandings.

Zonal Railways must undertake a review of mechanism for regular monitoring of outstandings dues; and accordingly system improvement measures may be taken up under advice to Board.



(Barjesh Dharmani)
Exec. Director Traffic Commercial (Rates)
Railway Board