No. TC-I/2004/201/9

New Delhi, dt. 27.9.2009

General Manager (Comml.)
SWR, Hubli.

Sub: Rules regarding waiver of Demurrage/Wharfage Charge

Please refer to SWR’s letter No.C.200/DC-WF/Policy/2009 dt.3.9.09 wherein *inter alia* referring to Para 1102(d) of Chapter-XI of Indian Railway Code for Traffic(Comml.) Department modified vide Advance Correction Slip No.12 has sought certain clarification as regards waiver of Demurrage/Wharfage Charge.

The matter has been examined and clarifications are as under:-

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<th>Query</th>
<th>Clarification</th>
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<td>1. There are cases in which amount waived by <strong>CCM</strong> is less than Rs. 25,000/- per wagon/consignment for which Finance concurrence is not required. When appeal against such cases is to be put up to GM, should it be routed through FA&amp;CAO for concurrence?</td>
<td>In terms of Para 1102(d), cases submitted to GM should be routed through the Co-ordinating HOD of the Commercial Department and FA&amp;CAO, irrespective of the amount involved.</td>
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<td>2. At times, amount accrued is beyond the power of <strong>CCM</strong> and the case is to be put up to GM, through FA&amp;CAO, for waiver. <strong>CCM</strong> recommends waiver in general in view of the merit of the case. Finance wants <strong>CCM</strong> to indicate percentage of waiver recommended as the case is beyond the power of <strong>CCM</strong> and GM has to take a decision on the percentage of waiver. Should <strong>CCM</strong> recommend percentage of waiver?</td>
<td>In terms of Para 1102(c), the cases for waiver should not be dealt by an officer below the level of officer competent to deal with the case as per the schedule of powers. Hence, <strong>CCM</strong> will not deal with such case where GM is the competent authority. Since waiver of Demurrage/Wharfage is discretionary power, <strong>CCM</strong> cannot recommend percentage of waiver. He should only put up facts of the case and give his remarks on the customer’s appeal.</td>
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This issues with the concurrence of Finance Directorate of the Ministry of the Railways.

(N. K. Parsuramka)
Director, Traffic Comml.(Rates)
Railway Board

Copy to: GM(Comml.), All Indian Rly (except SWR)