

भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड RAILWAY BOARD)

No.TC-I/2022/201/efile/WaiverModule(3385529)

New Delhi, dt.14.08.2024

General Manager
All Zonal Railways

MD/CRIS

Sub: Waiver/Refund of Demurrage/Wharfage

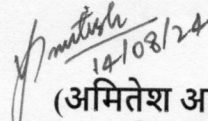
Ref: (i) Rates Master Circular/Demurrage-Wharfage-Waiver/2016/0 and its Corrigendum No.32 dt.13.09.2022

(ii)Board's letter No.TC-I/2019/201/6(3298964) dt.16.07.2021

FOIS has informed that a number of cases are pending for refund of waived amount of Demurrage/Wharfage charge due to the reason that waiver applications of Demurrage/Wharfage have not been finalized by the Competent Authorities within time bar as per Bank guidelines (*upto 180 days in case of UPI, upto 365 days in case of net banking & credit/debit card*).

The matter has been examined. It has been decided that all cases of refund, which are pending in the system due to time bar as per banking norms (*i.e. upto 180 days in case of UPI, upto 365 days in case of internet banking/payment through credit/debit cards*) may be processed for manual refund, for which CRIS/FOIS will provide requisite details to the concerned zonal railways.

This issues in consultation with Finance and Accounts directorates of Railway Board.


(अमितेश आनंद)
संयुक्त निदेशक यातायात वाणिज्य (दर)
रेलवे बोर्ड

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- Dy.CPM(FOIS)/CRIS, GM(FOIS)/CRIS