No.TC-I/2014/103/ 2 Pt.1 New Delhi, dated: 17.07.2019

Principal Chief Commercial Managers
Principal Chief Operations Managers
All Zonal Railways

Sub: Freight business – digital initiatives taken in recent past
Ref: (i) Rates Master Circular/e-RD/2014/0 and its corrigenda/addendum
     (ii) Rates Circular No.02 of 2015 and its corrigendum/addenda
     (iii) Rates Circular No.05 of 2019

Ministry of Railways had taken two major digital initiatives in the recent past viz. electronic registration of demand for wagons(e-RD) and electronic transfer of Railway Receipt(eT-RR). However, till date only 43% of the demand is registered in electronic mode. Similarly, the eT-RR initiative has just not taken off. Board desires that all registration of demand for wagons and issue of Railway Receipt should soon become 100% digital. However, this would require Zonal Railways to engage with its customers deeply and sort out any of the issues that prevent them from adopting the digital mode.

Zones may please involve CRIS in sorting out the issues. In case, there is any major problem that is not getting resolved at your end, matter may be referred to Board immediately.

A report on action taken on the above issues is requested within a month’s time.

Your personal intervention in the subject is imperative.

(N. Madhusudan Rao)
Principal Executive Director/Commercial(R&M)
Railway Board

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