

Government of India (भारत सरकार)
Ministry of Railways (रेल मंत्रालय)
(Railway Board रेलवे बोर्ड)

No.TC-I/2015/104/5 Pt.1

New Delhi, Dt. 10.04.2018

FA&CAO(T)
WR

Sub: e-Payment system

Ref: (i) Rates Master Circular/E-Payment/2014/1 dt.10.07.2014 and its corrigenda
(ii)FA&CAO(T)/WR's letter No.FA&CAO(T)/E PAYMENT dt.23.10.2017 → SN-2

Please refer to WR's letter under reference (ii) wherein Railway has highlighted certain technical issues under e-payment system. Railway has also pointed out delay in crediting the amount in railway's account in the case of 'Paid ERR against LC/BG on account of insufficient message' and have suggested the provision for late payment charge in such case.

Technical issues under e-payment system were referred to CRIS/FOIS who have confirmed that e-payment transactions are attempted in FOIS/TMS application only upto the **E-Payment Effective To Date**. No fresh transactions are being allowed to be initiated during remaining LC/BG period in FOIS/TMS application. The query to view the e-Payment customers details alongwith the LC/BG details as configured in the FOIS application is already available in TMS Zonal Queries of FOIS website under **EPayment Menu as "EPayment Customer Details"**. A new query has been designed in the TMS Zonal Queries under **EPayment Menu as "Customerwise LC/BG Balance"** to view the pending ERRs and pending limit of LC/BG amount against any e-Payment customer by the Railway Users.

The matter regarding late payment charge has been examined in consultation with Finance Dte. who have opined that the policy guidelines are quite adequate and there is no need to change it to introduce any kind of penal provision. Zonal Railway is advised to protect the interest of the Railways by taking action according to local conditions as per e-Payment guidelines, specifically Para 6.14 of the Rates Master Circular under reference(i).

Shilpi Bishnoi
10.04.18

(Shilpi Bishnoi)
Director, Traffic Commercial(Rates)
Railway Board

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PCCM
All Zonal Railways