General Managers
All Zonal Railways

Subject: Guidelines regarding transportation of relief material to flood-affected state of Kerala

Indian Railway has decided to provide free transport for aid and relief material to Kerala in wake of recent floods. It may be noted that no freight is to be charged for transportation of relief material to Kerala; i.e. to all stations in Kerala, as of now.

All consignments in passenger carrying trains through parcel vans as well as intra-state coaching trains carrying relief material shall be covered under these guidelines, so as to ensure faster transit.

All Governments organisations across the country can book relief material for free of cost to Kerala. Other organisations, as deemed fit by Divisional Railway Managers, may also avail of this provision. It would be more appropriate that consignor/consignee is District Magistrate/ Deputy commissioner in whose jurisdiction the dispatching/receiving station is situated.

DRMs have been empowered to take decisions on further necessary action including attaching additional bogies/coaches/vans to various Kerala bound trains. However, it would be preferable not to load the relief material in usual parcel vans, but in separate vans/coaches.

Further, since the transportation of relief material shall be undertaken free of charge, therefore no ancillary charges like demurrage/wharfage, etc. or others are to be charged on the same. All concerned may be advised accordingly.

Notwithstanding anything above, Central Government/Indian Railway shall reserve the right to take appropriate decisions as per extant policy on subject of transportation of relief material.

These guidelines shall remain effective till 31 August 2018 or till further orders, whichever is earlier.

This issues with approval of TT and Finance directorate of Ministry of Railway.

(Shilpi Bishnoi)
Dir/TC (Rates)

Copy to:

All Zonal Railways-
1. Chief Commercial Managers- For kind information & necessary action pls
2. Chief Operations Managers-For kind information & necessary action pls
3. Principal Financial Advisors- For kind information & necessary action pls