

Government of India (भारत सरकार)

Ministry of Railways (रेल मंत्रालय)

( Railway Board रेलवे बोर्ड )

No.TC-I/2015/104/5

New Delhi, dt. 29 09.2017

**Principal Chief Commercial Manager**

SER, Kolkata

**Sub: e-Payment system**

Ref: (i) SER's letters No.COMML/EP/1036 dt.23.05.2017 and No.COMML/EP/2094 dt.23.06.2017

(ii) Rates Master Circular/E-Payment/2014/1 and corrigenda thereto

(iii) Rates Circular No.18 of 2017

Please refer to SER's letters under reference seeking certain clarification regarding e-payment system.

The matter has been examined and issue-wise clarification is given below:

S.No.	Issue	Clarification
1	LC/BG amount of one day of average freight of the highest transaction month of the last financial year in case of small customers	Not agreed to. However, alternate digital mode of payment is being examined.
2	Payment through single bank account by an agent for his multiple customers	There is no restriction for e-payment through single bank account by a customer. If an Agent desires to make e-payment through single bank account for his multiple customers, he may be allowed to do so if the Bank agrees for the same. However, the Agent will have to execute distinct quadripartite e-payment agreements and submit distinct LC/BGs for each of his customers.
3	Payment through single bank account by a SFTO operating from two zonal railways	If a customer is operating from different zonal railways and desires to make e-payment from single bank account, he may be allowed to do so if the Bank agrees for the same. However, the customer will have to execute separate e-payment agreement with concerned zonal railways and submit separate LC/BG. Further, the freight collected should be credited to the deposit account of the concerned Zonal Railway(s).

This issues with the concurrence of Finance Directorate of Ministry of Railways.

*Shilpi Bishnoi*  
29/09/17

(Shilpi Bishnoi)

Director, Traffic Commercial(Rates)

Railway Board

Copy to:

Principal Chief Commercial Manager

All Zonal Railways(except SER)

CAO/FOIS

GM/FOIS/CRIS