Chief Commercial Manager  
All Zonal Railways

Sub: Cashless transaction for payment of freight charges  
Ref: Board’s letter of even number dt.20.12.2016

Daily position of ‘Cash’ and ‘Cashless’ transactions of freight business is being monitored at Board level on the basis of report furnished by FOIS.

FOIS has informed that at field level, rail users while feeding mode of payment in ‘Payment Collection Details’ menu of TMS shows all freight earnings under ‘cash’ mode even if freight is paid partly through ‘cash’ mode and partly through ‘Demand Draft/ Bankers Cheque/ other modes’. Such improper feeding of the mode of payment by field location gives incorrect details of cash and cashless transaction.

In the FOIS/TMS application, the functionality is available wherein rail user can report collection of single transaction through multiple instrument modes i.e. partially by cash and partially by other instrument modes like Demand Draft/Bankers Cheque/Bank Pay Order etc. The system treats them separately and only the collections shown under cash mode are treated as ‘cash’ transactions and others as ‘cashless’ transactions.

It is requested that all Railway users may be advised to report the different instrument modes of collection properly in FOIS/TMS application so that the FOIS report can show the ‘Cash’ and ‘Cashless’ transactions under actual heads.

(Lata Kumari)
Director, Traffic Commercial(Rates)
Railway Board

Copy to:
CPM/FOIS
GM(FOIS)/CRIS