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**GOVERNMENT OF INDIA/BHARAT SARKAR
MINISTRY OF RAILWAYS/RAIL MANTRALAYA
(RAILWAY BOARD)**

No.TC-1/2009/104/1

New Delhi, dated 14-07-2011

TC-1/2009/104/1

**Chief Commercial Manager,
East Central Railway,
Hajipur.**

Sub: Issuance of 'To-pay' E-RR.

**Ref:- Your letter No. ECR/CRM/FMS/02/E-payment/CP&P dt.
03.05.2011.**

Please refer to your above mentioned letter addressed to CAO/FOIS on the above mentioned subject vide which it has been requested to take up the issue with SBI authority to find out the actual reasons of issuance of To-pay E-RR in case of receiving message of insufficient fund through system in spite of availability of sufficient fund as certified by concerned bank's branch.

In this connection, the matter has been examined by CRIS vide their note No. 2011/GGM/FOIS/E-payment dt. 27.05.11(copy enclosed).

Board have observed that in cases of wrong messages being exchanged by the nodal bank server, with the CRIS server, the customer can hold the nodal bank responsible in its position as a signatory to the tripartite agreement.

In view of above, It is requested that M/s. Century Pulp & Paper Ltd. may be advised to resolve the matter with SBI keeping in view the comments of GGM/FOIS enclosed with this letter.

Aashima Mehrotra
**(Aashima Mehrotra)
Joint Director, Traffic Comml.(Rates)
Railway Board**

DA:as above

20/7/11