

भारत सरकार/ GOVERNMENT OF INDIA
रेल मंत्रालय/ MINISTRY OF RAILWAYS
(रेलवे बोर्ड / RAILWAY BOARD)

No. 2024/TC(FM)/11/11

New Delhi, dated: 17.07.2025

Principal Chief Commercial Managers,
All Zonal Railways.

Sub: Implementation of online indenting of Parcel Vans.

Ref: i. CRIS' e-mail dtd. 17.07.2025.

ii. Board's letter of even no. dtd. 26.06.2025.

Please refer to Board's letter of even number dtd. 26.06.2025, wherein Zonal Railways were requested to ensure effective utilization of the newly developed feature for online indenting of VPs. It was further requested that Zonal Railways shall keep updating the status of Parcel Offices/ locations/ terminals, notified for handling of Parcel traffic, to CRIS, so as to facilitate the online booking of VPs by customers without any hitch.

In this regard, CRIS vide their e-mail dtd. 17.07.2025 (copy enclosed) has highlighted certain operational issues regarding Parcel locations defined in the VAP module, but the same are not enabled in PMS.

Hence, in order to maintain uniformity across systems, avoid disputes regarding inward traffic, etc. and to ensure seamless online indenting of VPs by customers, CRIS has requested to provide zone-wise consolidated list of all Parcel offices/ locations/ terminals, notified for handling of indented Parcel Trains, in the format detailed in their e-mail.

It is therefore requested that the desired information may be furnished to CRIS urgently, under intimation to this office.

Matter may be treated as MOST IMPORTANT.

DA: As above.

(Yasir Rizvi)

Jt. Director Freight Marketing
Railway Board

Copy forwarded for kind information & necessary action:

1. MD/CRIS, Chanakyapuri, New Delhi.
2. CAO/PS, IRCA Building, State Entry Road, Connaught Place, New Delhi.
3. GM (PMS) & GM (FOIS), CRIS, Chanakyapuri, New Delhi.

Stations for Train Indent Booking on FBD portal

1 message

abhishek trivedi <Trivedi.Abhishek@cris.org.in>Thu, Jul 17, 2025 at 3:35 PM

To: tcfm.railwayboard@gmail.com

Cc: bejoy pal <bs.pal@cris.org.in>, ramanarora@cris.org.in, Ashish Maheshwari <ashishmaheshwari@cris.org.in>

Dear FM Directorate,

Initially, we had opened all the goods locations in the FBD portal for Train Indents. Vide Railway Board letter No. 2024/TC(FM)/11/11 dated 26/06/2025, it was instructed:

“Zonal Railways are also requested to keep updating the status of Parcel offices/ Locations/ Terminals, as notified from time to time for handling of Parcel traffic to CRIS, so as to facilitate the online indenting of VPs by customers without any hindrance.”

Accordingly, we have been adding locations based on telephonic requests received from Zonal Railways.

However, this has started creating operational issues, as some of the goods locations defined in the VAP module are not enabled in PMS. Additionally, Zonal Railways may question the enablement of stations for inward traffic based on requests received only from the originating zone.

In view of the above, it is requested to provide a consolidated list of all Indented Parcel Train handling stations in the following format to streamline validation across PMS, VAP, and indenting systems:

Zone Code	Division Code	Station Name	Station Code	Is the Station PMS enabled (Yes/No)	Outward Traffic Allowed (Yes/No)	Inward Traffic Allowed (Yes/No)	proxy location code if Non PMS location	Remarks

This will help maintain uniformity across systems, avoid disputes regarding inward traffic, and ensure seamless online indenting for customers.

Thanks and regards,

Abhishek Trivedi
PPE/PMS/CRIS