

भारत सरकार/ GOVERNMENT OF INDIA
रेल मंत्रालय/ MINISTRY OF RAILWAYS
(रेलवे बोर्ड / RAILWAY BOARD)

No. 2024/TC(FM)/11/07

New Delhi, Date: 12.04.2024

Principal Chief Commercial Managers,
All Zonal Railways.

Sub: Compliance of provisions of IRCM w.r.t. Over-carried Parcels.

Attention is invited to Para 972 of Chapter IX of the Indian Railway Commercial Manual, Vol-I, which stipulates provisions for dealing with the over-carried parcels. However, it has come to the notice that these provisions are not being complied with by some of the Zonal Railways, and parcel freight charges are being levied from the customers on account of re-booking of the over-carried parcels to its original destination station.

In view of the above, Zonal Railways are requested to ensure strict compliance of the above mentioned provisions of the IRCM, scrupulously. It is further advised that efforts may be made to avoid over-carriage of parcels.

Necessary instructions may be issued to all concerned.


(Ashutosh Mishra)

Jt. Director Freight Marketing
Railway Board

12.4.2024