

भारत सरकार **GOVERNMENT OF INDIA**  
रेल मंत्रालय **MINISTRY OF RAILWAYS**  
(रेलवे बोर्ड **RAILWAY BOARD**)

रेल भवन, नई दिल्ली-110001  
Rail Bhavan New Delhi, 110001  
Dated 10.03.2023

No. **2020/TC(FM)/11/19**

**The Principal Chief Commercial Managers,**

1. Central Railway, CSTM, Mumbai
2. Northern Railway, Baroda House, New Delhi
3. Southern Railway, Chennai
4. South Central Railway, Secundrabad
5. South Eastern Railway, Kolkata
6. South Western Railway, Hubballi
7. Western Railway, Churchgate, Mumbai

**Sub: Joint Parcel Product (JPP) of Indian Railways & India Post.**

Ref: Member (Operations)/ Postal Services Board's D.O. No. 25-01/2022/D(Pt.3)  
dated 01.03.2023.

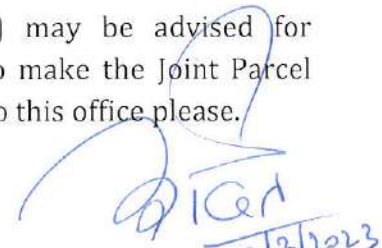
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During the reviews of Joint Parcel Product (JPP) Special trains, which have been launched on pan-India basis during the past month, it has been noticed that at some locations, the field officials of Indian Railways as well as of India Post are not well conversant with the functioning of Parcel Management System (PMS) – leading to problems in handing-over/ taking-over of booked consignments on the system. Further, there is also lack of coordination between the officials (of both the organizations) at some locations.

Due to these issues, the complete details of consignments are at times not being fed in the PMS, and therefore the customers are unable to track their consignments.

In view of the above, it is requested that the field officials of Indian Railways and India Post may be sensitized regarding the need for coordination and the importance of JPP in providing end-to-end logistic solutions to our customers; and proper training regarding the functioning of PMS may also be imparted on them – so that the complete details of consignments may be fed in the system at each stage.

The concerned Sr.DCMs and Directors (Postal Services) may be advised for continuous attention and remedial action (whenever required) to make the Joint Parcel Product a success. Action taken in this regard may also be advised to this office please.

  
(Mudit Chandra)  
Exec. Dir Freight Marketing  
Railway Board

**Copy for information and necessary action to:**

1. DDG (Mail Operations), Deptt of Posts,
2. GM/PMS, CRIS
3. ED/SPI, Railway Board – for kind information please

भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
(रेलवे बोर्ड RAILWAY BOARD)

रेल भवन, नई दिल्ली-110001  
Rail Bhavan New Delhi, 110001

No. 2020/TC(FM)/11/19

Dated 23.02.2023

**Principal Chief Commercial Managers,**  
All Zonal Railways (except ECoR, NCR, NWR, SECR, and WCR).

**Sub: Efforts to maximize utilization of non-JPP portion of time-tabled JPP  
Special trains.**

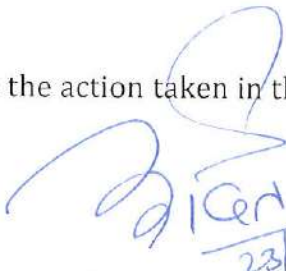
Ref: Board's letter of even number dated 10.02.2023.

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Time-tabled Joint Parcel Product (JPP) Special trains have recently been introduced between select origin-destination pairs, which are being operated jointly by Indian railways and India Post. In these trains, India Post is providing first-mile-last-mile services while Indian Railways are providing middle-mile transportation. Further, Zonal Railways have been authorized to utilize the space available (after catering to the JPP consignments) for loading consignments books directly with Railways – for which detailed instructions have already been issued vide letter under reference.

Zonal Railways are expected to maximize the marketing efforts at all levels so that the parcel space available with these JPP Special trains is utilized to the maximum extent, in both directions. Further, it is advised that efforts may be made to lease parcel space in JPP Special trains on long/ medium term contracts through e-Auctions – since such long/ medium term leasing contracts will give assured traffic to Railways, at market determined rates.

Zonal Railways are requested to send periodic reports on the action taken in this regard to this office, for intimation of Board.



23/2/2023

**(Mudit Chandra)**  
Executive Director/Freight Marketing  
Railway Board



भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
(रेलवे बोर्ड RAILWAY BOARD)

No. 2020/TC(FM)/11/19

New Delhi, dated: 10.02.2023

The General Managers,  
All Indian Railways.

**Sub: Joint Parcel Product (JPP) – Guidelines for handling non-JPP portion of time-tabled trains under JPP.**


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Time-tabled trains under Joint Parcel Product (JPP) – jointly by Indian Railway and India Post – are expected to be introduced soon; and Railway Board has already issued a new scale of charging ('JP-scale') for these trains.

For train-services where India Post is unable to completely utilize the carrying capacity available in the train, the available/ unutilized space (non-JPP portion of the train) may be utilized for transportation of consignments booked directly by Railways – for which the following guidelines may be followed:

1. Railways may book consignments directly in the non-JPP portion of train (that remains available/ likely to remain available after booking by India Post). However, such booking by Railways shall be at the notified 'JP-scale' only.
2. Indenting of full Parcel Van(s)/ NMGHS(s) shall also be permitted in the non-JPP portion of train. For such indents, charging shall be done for the full Carrying Capacity of vehicle – as per 'JP rates for one-way movement' if the indent is for one direction only; or as per 'JP rates for round trip movement' if the indent is placed by the same indenter for onward as well as return journey.
3. Leasing of parcel space in Parcel Vans/ NMGHS/ Brake-van attached to JPP trains is also permitted, as per the provisions of 'Policy for e-Auction.'
4. Sr.DCMs may decide the total number of Parcel Vans/ NMGHS to be earmarked for Railway booking, indenting, and leasing – duly taking into account the traffic being brought/ expected to be brought by India Post as well as the direct demand.
5. The responsibility of loading/ unloading of consignments in non-JPP portion (Railway booking, indenting as well as leasing) shall lie with the concerned parties, i.e. consignors/ consignees/ indenters/ leaseholders.

This issues in consultation with Planning and Finance directorates of the Railway Board. Necessary action may be taken accordingly.

  
(Ashutosh Mishra)  
Jt. Director/Freight Marketing  
RAILWAY BOARD

**Copy to:**

PCCMs & PCOMs – All Indian Railways  
CCM/FMs – All Indian Railways  
MD/CRIS, GM/PMS/CRIS  
ED/SPI, ED/I&P, EDF/C&PPP, ED/Chg, EDV/T, OSD-to-M(O&BD)

भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
(रेलवे बोर्ड RAILWAY BOARD)

No. 2020/TC(FM)/11/19-Part(2)

New Delhi, dated 10.02.2023

Principal Chief Operations Managers,  
Principal Chief Commercial Managers,  
All Indian Railways.

**Sub: Operations of parcel-special trains – reg.**


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Kind attention is invited to Board's letters issued from time-to-time on the  
aforementioned subject, whereby various directives have been issued to Zonal  
Railways. In this regard, it is hereby reiterated/ advised that:

- (i) While planning for any new parcel-special train (time-tabled, or indented, or leased), the *operational restrictions imposed on various routes* by Railway Board from time-to-time, shall be strictly adhered to.
- (ii) No new time-tabled parcel train shall be introduced without *prior approval* of Railway Board (Coaching Directorate).
- (iii) Efforts must be made to operate all existing as well as future time-tabled parcel trains – other than leased PCETs and indented parcel trains – under '*Joint Parcel Product (JPP)*' model.

This issues in consultation with Coaching Directorate of Railway Board.

Necessary action may be taken accordingly.

  
(Ashutosh Mishra)  
Jt. Director/Freight Marketing  
RAILWAY BOARD

**Copy to:**

CCM/FMs & CPTMs – All Indian Railways  
ED/Chg, ED/TT(F), ED/TT(S), ED/TT(Coal), ED/SP&I  
MD/CRIS & GM(PMS)/CRIS

भारत सरकार /GOVERNMENT OF INDIA  
रेल मंत्रालय /MINISTRY OF RAILWAYS  
( रेलवे बोर्ड / RAILWAY BOARD )

No. 2020/TC(FM)/11/19

New Delhi, Date: 27.01.2023

**The General Managers,**  
All Zonal Railways.


**Sub: 'Standard Operating Procedure (SOP)' for the 'JPP' of India Post and Indian Railways.**

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Please find enclosed herewith a copy of the 'Standard Operating Procedure (SOP)' for the 'Joint Parcel Product (JPP)' of India Post and Indian Railways.

This has the approval of Board (Member/O&BD).

DA: As above.

  
(Ashutosh Mishra)  
Jt. Director Freight Marketing  
Railway Board

Copy forwarded for kind information and necessary action please:

1. **The Principal Chief Commercial Managers,** All Zonal Railways.
2. **Sh. Dushyant Mudgal,** Dy. Director General (Mail Operations), Ministry of Communications, Department of Posts, Dak Bhawan, New Delhi-01.



# Rail Post Gati Shakti Express Cargo Service India Post and Indian Railways

Standard Operating Procedures



Issued by Department of Posts and Ministry of Railways




## **1. Background:**

- 1.1 Consequent on the Budget Announcement of FY 2022-23 – in tune with the Gati Shakti Master Plan, seeking collaboration between various Ministries – to provide seamless solutions for movement of parcels, Indian Railways and Department of Posts have collaborated and evolved a Joint Parcel Product (JPP). This document details the Standard Operating Procedures that need to be followed in implementing the product.
- 1.2 The product essentially focuses on providing an integrated service, with the first-mile and last-mile service for parcels being executed by Department of Posts and the middle mile transportation being handled by the Railways, with the interfaces being suitably jointly managed.
- 1.3 The USPs of the JPP are palletization, time-tabled runs, end-to-end logistics service, single documentation, insurance cover, reliability, safety, availability and cost effectiveness.
- 1.4 All parcel above 35 kgs are covered under the ambit of the JPP.


## **2. Definitions:**

- 2.1 Rail Post Gati Shakti Express Cargo Service: The Joint Parcel Product (JPP) of India Post and Indian Railways will be termed as Rail Post Gati Shakti Express Cargo Service.
- 2.2 Aggregation Centre: A designated place with the requisite infrastructure for processing the consignment under Express Cargo Service will be termed as Aggregation Centre, and may be developed preferably at mutually identified railway station.
- 2.3 Consignment: A consignment may consist of one or more parcels originating from one consignor and destined to the same consignee.
- 2.4 Any customer who intends to send parcels weighing above 35 kgs avail Joint Parcel Product service through any designated Aggregation Centre on pre-payment through allowed modes of payment.
- 2.5 Any customer can ascertain the details of the Joint Parcel Product via a query form/ proposal form available on the websites of India Post ([www.indiapost.gov.in](http://www.indiapost.gov.in)) and Indian Railways (<https://parcel.indianrail.gov.in>) so that any potential customer may request for services on both of the websites. Indian Railways will share the details of such queries received on the Indian Railways website with DoP through an API. Such request will be catered by the concerned Divisional Head of the aggregation Centre and will contact the customer accordingly.

  
27.01.2023


### 3. Processing of Joint Parcel Product:

- 3.1 The customer can request for the pick-up of their consignments or bring it to the designated aggregation centre for booking/ processing. The pick-up of such consignments shall be done by authorized representative of the designated aggregation centre. A decision for providing pickup service shall be taken by the supervisor of the Aggregation Centre keeping in view of volume of the consignment(s).
- 3.2 A receipt as per the format (**Annexure-A**) will be issued at the time of pickup of the consignments by the authorized representative of aggregation centre of Department of Posts to the client as a token of receipt of the consignments till the time of deployment of mobile app by Indian Railways. A copy of the receipt would be handed over to the Supervisor of Aggregation Centre at the time of offloading of consignments at the Aggregation Centre for further processing.
- 3.3 The pickup from the customer premises shall be the responsibility of Supervisor of the Department of Posts at the Aggregation Centre and maybe done either on outsourced model or may utilize existing infrastructure, however, the efforts should be made that the total cost of pickup & delivery services should not exceed 70% of the first & last mile charges respectively being collected at the time of booking. This 70% capping shall be calculated on monthly basis.
- 3.4 The consignments shall be booked at the Aggregation Centre (AC) in Parcel Management System (PMS) of Indian Railways. Going forward, booking facility shall be made available at any Post office or even through a postman using a mobile device. CRIS shall develop the mobile app for PMS for this purpose.
- 3.5 Booking of consignments shall be done consignment-wise in Parcel Management System (PMS) by the staff of Department of Posts. For operating the PMS terminals for booking and delivery of consignments, Department of Posts shall arrange hardware and internet connectivity at the Aggregation Centres. Thereafter, CRIS shall enable functioning of PMS at these terminals. Indian Railways will authorize the representatives of the Department of Posts for operating PMS on each booking office (Aggregation Centre).
- 3.6 Before acceptance and booking of parcels, Department of Posts shall ensure strict compliance of the extant provisions and guidelines/ instructions prescribed by Railway administration (as per *Indian Railway Commercial Manual (Vol.I)*, *IRCA Coaching Tariff No. 25/ Part-I (Vol.III)*, and *IRCA Red Tariff No. 20* – and their amendments issued from time-to-time). Articles not accepted for booking in luggage and parcel as per extant Railway rules, shall not be booked by the Department of Posts.
- 3.7 Department of Posts shall be responsible for execution of Forwarding Note, weightment of consignments, and realization of correct Railway freight charges from the customers, and shall preserve the relevant records for a period of one year from the date of acceptance of consignment.

  
27.01.2023



- 3.8 Special marking, Barcode labeling of the consignments shall be done by staff of Department of Posts. While carrying out such activities the staff shall scrupulously follow the conditions of Packing, Labeling and Marking (PLM) as prescribed by Railway administration (as per *Indian Railway Commercial Manual (Vol.I)*, *IRCA Coaching Tariff No. 25/ Part-I (Vol.III)*, and *IRCA Red Tariff No. 20* – and their amendments issued from time-to-time).
- 3.9 A mobile application (APP) of Parcel Management System will be developed by the Indian Railways to capture the details of the consignments by the customer or authorized representative of aggregation centre. The e-receipt shall be generated through the mobile app, both for booking as well as delivery.
- 3.10 The consignments, shall be weighed (volumetric and actual) and booked in the Parcel Management System of Indian Railways at the Aggregation Centre. A railway receipt (Parcel way-Bill) in quadruplicate would be generated through system as per the norms of the Indian Railways. The details of the sender as well addressee i.e. Name, address, PIN Code, Email Id, Mobile number, weight of the consignment shall be available on the booking receipt of the Parcel. A copy of the Parcel way-Bill shall be kept preserved with the Department of Posts for a period of one year, and shall be made available to the Railway officials, during inspections.
- 3.11 The booking amount so collected shall be bifurcated in the following manner at the booking station by Indian Railways & DoP on the day of departure of train:-
- In case of cash payment, the booking amount equal to railway's share will be deposited at the railways account on daily basis at the booking station, and DoP's share including insurance charges will be deposited & accounted by the designated account office of the booking facility, i.e. HO/SO of Department of Posts.
  - In case of digital payment, the DoP's share including insurance charges will be credited to DoP's account centrally by State Bank of India (the digital payment facilitator).
- 3.12 The consignments shall be loaded by the Dept of Posts, preferably, into standard BOXes provided by the Railways, and secured through proper lashings by Department of Posts; and the BOXes shall be sealed in the presence of Railway representative. In due course, the BOX as a unit of transportation shall be attempted to be institutionalized, with billing based on Unit Boxes, rather than on individual consignments.
- 3.12.1 Care must be taken to ensure that consignments booked for one destination station only are loaded in one box.
- 3.12.2 In case Aggregation Centre is away from railway station premises, the BOXes shall be sealed at 'Railway's parcel office' in the presence of Railway representative.
- 3.13 The consignments so booked and loaded in BOXes, shall be handed over to the Railways at least four hours prior to the scheduled departure of the train at the

  
27-01-2023


designated/ identified Aggregation Centre (or Railway parcel office, if Aggregation Centre is away from railway station premises) for transmission from origin railway station to destination railway station. While handing over the consignment, one copy of the Parcel way-Bill (RR) shall be handed over to Train Manager (Guard) of the concerned train by Indian Railways and one copy shall be kept along with the consignments by Department of Posts.

- 3.14 Indian Railways shall ensure the safety and security of the parcels during transmission to avoid any pilferage. The requisite documents, i.e. invoices, eWay bills in case of content value more than Rs. 50,000/-, etc. shall be made available to Indian Railways, by Department of Posts.
- 3.15 An abstract of the consignments shall be prepared by DoP for the identified Railway Parcel Centre having the details of each parcel i.e. Barcode Number, Name, address, email ID, mobile number (addressee and sender), volumetric weight, actual weight, Tariff. The parcels shall be checked by the Indian Railways Parcel Centre and received through Parcel Management System of Indian Railways. A token of receipt shall be issued to DoP through the Parcel Management System. Going forward, all these documents shall be generated online through the PMS.
- 3.16 Indian Railways shall connect the consignment(s) to the identified trains for destination railway stations on priority. The loading and unloading of the parcels in the trains shall be the responsibility of the Indian Railways. While loading, the Railway staff will ensure proper segregation of the consignments booked under 'JPP' and general parcels booked by the Railways.
- 3.17 The consignment (s) shall be scanned on PMS by Indian Railways while loading and unloading in the trains to ensure the connectivity to the identified trains.
- 3.18 At the destination railway station, the consignment(s) shall be unloaded & reweighed by the Indian Railways.
- 3.19 DoP shall collect the consignment(s) from the identified Aggregation Centre (or Railway parcel office, if Aggregation Centre is away from railway station premises) at destination railway station as per the agreed timelines, on the basis of copy of Parcel way-Bill kept with the consignments. However, in absence of Parcel way-Bill, delivery of the consignments may be granted to the representative of DoP, on the basis of 'General Indemnity Note' duly executed in prescribed format. While granting delivery on the basis of General Indemnity Note, it must be ensured that the procedure detailed in paras 959 and 1823 of the Indian Railway Commercial Manual (IRCM) (Vol.I) & (Vol.II) respectively as well as all other commercial formalities are followed scrupulously. In this regard, all the concerned stations may open a separate Delivery Book for these packages, and shall maintain the record of delivery of the consignments in accordance with the aforesaid provisions of the IRCM.
- 3.19.1 In case Aggregation Centre is away from railway station premises, the responsibility of transporting empty BOXes back to Railway parcel office (if required) shall lie with DoP.

  
27-01-2023



- 3.20 The frequency of pickup shall be depending on the volume of the consignment(s).
- 3.21 The authorized representative of the Department of Posts shall receive the consignment (s) from the designated Indian Railways Parcel Centre/Aggregation Centre within 24 hours of the arrival of train. A token of receipt of the consignment (s) will be given to the Indian Railways Parcel Centre.
- 3.22 Any dispute related to acceptance/ loading or unloading/ delivery of the consignment(s) shall be resolved by the concerned Chief Parcel Supervisor (CPS) in consultation with his local counterpart official of India Post i.e. Divisional Head. If the dispute is not resolved to mutual satisfaction within 03 days of its arising, it shall be escalated to the Sr.DCM of concerned Railway Division – who shall strive to resolve the same in consultation with his counterpart official of India Post Divisional Head/ DPS. If the dispute still remains unresolved after 07 days of first escalation, it shall be escalated to the concerned Zonal Headquarters, and the CCM(FM)/ CCM(FS) shall resolve it in consultation with his counterpart official of India Post i.e. PMG/ DPS.
- 3.23 The delivery of consignment (s) shall be done by the representative of Department of Posts directly from the Aggregation Centre/ Indian Railways Parcel Centre as the case may be. The data of the consignment(s) will be made available to the delivery agent of DoP consisting name, address, mobile number etc. electronically through the PMS Mobile APP. The delivery agent shall contact the addressee to ensure the deliveries in one go.
- 3.24 The delivery of the consignment (s) shall be updated accordingly in the Mobile App/ PMS by the delivery agent/ office of Department of Posts. In case of non-delivery, such consignment(s) shall be kept in the safe custody of the aggregation centre/ RMS office/ identified safe space of the Department of Posts.
- 3.25 The customer shall be charged a notified tariff consisting of the cost of all the activities. The tariff will be levied on volumetric/ actual weight, whichever is higher. The configuration of tariff, available routes, insurance charges etc. will be taken care of in Parcel Management System of Indian Railways.
- 3.26 Indian Railways will provide the physical transmission data i.e. train number, expected date and time to reach destination station etc. for track and trace of the consignment(s). All the event details shall be captured & uploaded by Indian Railways to ensure the visibility of the consignment (s) at every stage. SMS trigger to the sender shall be sent for the identified stages such as booking, loading at origin station, unloading at destination railway station, pickup/ out for delivery, delivered through PMS system. The customer shall be able to track the parcel on the website of Indian Railways i.e. <https://parcel.indianrail.gov.in/>.
- 3.27 The insurance of Joint Parcel Product shall be compulsory and would be inbuilt into the overall cost of the product, by the Department of Posts. In case of any loss of the consignment(s) during transmission, the claim will be settled as per the norms of the third party insurance service provider. Railways will not be liable to pay any claim or compensation towards loss/ damage/ deterioration of consignments during rail transit.

  
27-01-2023



- 3.28 The instructions issued vide letter No. 25-01/2022-D dated 28.10.2022 should be adhered for the pickup, booking & delivery of parcels under Express Cargo Service by the Department of Posts.

#### **4. Grievance Redressal**

- 4.1 DoP shall handle all grievances/ complaints for this joint parcel product. Railways shall respond to all queries raised by DoP within 2 working days.
- 4.2 DoP shall confirm in writing to the insurance company about loss/ pilferage/ damage to any parcel within 7 days of receiving a complaint from the customer.
- 4.3 The insurance company shall settle all claims within 7 working days, once the loss/ pilferage/ damage to parcel is confirmed by DoP. The claim procedure is attached as **Annexure-B**.

  
27.01.2023



# Annexure-A


## Receipt of the parcels picked from the client

Sl. No.	By whom consigned			To whom consigned			Origin	Destination	No. of parcels	Weight
	Name	Address	Mobile number	Name	Address	Mobile Number				

Date: \_\_\_\_\_

Signature of client

Signature of pickup agent  
of aggregation centre

  
27-01-2023



## **Annexure-B**

### **Claim Process:-**

1. Claim Notification
2. Surveyor Appointment
3. Survey Verification
4. General List of Requirements (Documents)
5. Documents Submission
6. Claim Finalization
7. Claim Settlement

### **Notification Process**

#### **When to Report**

All claims exceeding the deductible have to be reported without delay, i.e. immediately when the Insured has got knowledge of the occurrence by phone and/or e-mail.

#### **How to Report**

The Insured shall issue intimation details in prescribed format for damages or losses in accordance with the attached specimen and, if possible, take photographs of the damaged parts and the place of occurrence.

#### **To Whom to Report**

All claims shall be reported without any delay by the Site management/ Insured to Bajaj Allianz.


### **Escalation matrix for claims:**

- Level 1- Customer Care: [bagichelp@bajajallianz.co.in](mailto:bagichelp@bajajallianz.co.in)  
Level 2- Ekramul Haque: [Ekramul.Haque@bajajallianz.co.in](mailto:Ekramul.Haque@bajajallianz.co.in)  
Level 3 – Preeti Wadhawan: [Preeti.Wadhawan02@bajajallianz.co.in](mailto:Preeti.Wadhawan02@bajajallianz.co.in)  
Level 4- Chander Prakash: [Chander.Prakash@bajajallianz.co.in](mailto:Chander.Prakash@bajajallianz.co.in)

### **General List of Requirements (Documents)**

- Detailed incident report providing date and time of accident/loss, cause of loss, circumstances of loss and steps taken following detection of loss/damage and also to mitigate the loss
- Quantitative estimation of the loss with values
- Documents (like invoices/bills, documents in support of labor charges etc.) in support of actual expenses incurred during restoration of damage
- Details of realizable salvage/scrap value of items replaced during restoration
- Monetary claim bill on letter head
- Transit documents like Invoice, packing list, GR
- FIR in case of theft/accident and police final report in case of theft
- Fire Brigade report in case of fire
- Monetary claim lodged against the defaulting carrier with RPAD
- Damage certificate issued by the defaulting carrier in original
- Claim form duly filled-in & Letter of Subrogation

➤ *The above list of documentation is only indicative in nature. There can be specific requirement of certain information/documents based on the nature and circumstances of specific claim*

  
27-01-2023



भारत सरकार /GOVERNMENT OF INDIA  
रेल मंत्रालय /MINISTRY OF RAILWAYS  
( रेलवे बोर्ड / RAILWAY BOARD )

No. 2020/TC(FM)/11/19 (Part-2)

New Delhi, Date: 27.01.2023

**The General Managers,**

1. Western Railway, Churchgate, Mumbai.
2. East Central Railway, Hajipur.
3. Northern Railway, Baroda House, New Delhi.

**The Dy. Director General (Mail Operations),**

Department of Posts,  
Dak Bhawan, New Delhi-01.

**Sub: Running of full train as 'Proof of Concept' of the 'Joint Parcel Product (JPP)' by Indian Railways and India Post.**


- Ref: i. Board's letter no. TC-II/2046/21/Time Tabled Parcel Express, dtd. 25.01.2023.  
ii. Board's letter of even no. dtd. 13.10.2022.  
iii. Board's letter no.2020/TC(FM)/11/19, dtd. 29.03.2022.  
iv. Board's letter no.2020/TC(FM)/11/19 (Part-1), dtd. 26.09.2022

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Please refer to Board's letter under ref-(ii), wherein instructions regarding running of full train services (under Proof of Concept) under the 'Joint Parcel Product (JPP)' of Indian Railways and India Post – between Surat (WR) and Narayanpur Anant (ECR) via Varanasi – were issued. In terms of Para (B) of the above referred letter, freight for these services are being charged at '**P-scale plus 40%**'.

In this regard, attention is invited to Board's letter under ref-(i), wherein a new scale, i.e. '**JP-scale**', has been introduced for charging of full train services under the 'JPP' of Indian Railways and India Post. Accordingly, all full train services under the 'JPP' (including the existing service between Surat and Narayanpur Anant) shall henceforth be charged at '**JP-scale**'.

However, charging of the 'JPP' services being transported in VPs/SLRs attached to passenger carrying trains shall continue to be charged in terms of the extant instructions contained in Board's letters under ref-(iii) & (iv).

  
27.01.2023

  
27/01/2023

This issues with the concurrence of Finance Directorate of Ministry of Railways.

 27.01.2023  
(Ashutosh Mishra)

Jt. Director Freight Marketing  
Railway Board

No. 2020/TC(FM)/11/19 (Part-2)

New Delhi, Date: 27.01.2023

Copy to:

1. The Dy. Comptroller & Auditor General of India (Railways), Rail Bhawan.
2. The Principal Financial Advisors, All Indian Railways.

 27.01.2023  
For Member (Finance) Railways

Copy for kind information and necessary action please:

**The General Managers**, All Indian Railways (*except WR, ECR & NR*).

 27.01.2023  
(Ashutosh Mishra)

Jt. Director Freight Marketing  
Railway Board



भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
(रेलवे बोर्ड RAILWAY BOARD)

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Freight Marketing Circular No. 1 of 2023

No. TC-II/2046/21/Time Tabled Parcel Express  
(E-3360247)

New Delhi, Dt. 25.01.2023

The Principal Chief Commercial Managers,  
All Zonal Railways.

Sub: Applicable Parcel rates for Parcel Express under Joint Parcel Product (JPP).

Ministry of Railways have decided to introduce a new Parcel Scale "JP" scale applicable for running of Parcel Express under Joint Parcel Product (JPP) with rationalised terms and conditions as under:

**A. Freight Rate:**

- (a). Basic freight rate Table including development charge of JP scale for one way movement as well as round trip movement have been prepared separately, which are enclosed herewith at annexure-1 and annexure-II.
- (b). Rates of round-trip movement shall be applicable only in case of round-trip booking of full Parcel Van(s) – i.e. one Parcel Van in round trip, 02 Parcel Van in round trip, and so on – by the same consignor.
- (c). Since development charge has been included in basic freight rate Table therefore development surcharge shall not be charged separately.
- (d). GST as applicable shall be levied separately as per existing principles and as revised from time to time.

**B. Other conditions:**

- (i). Special trains under JPP shall have separate parcel scales "JP" therefore para 2.6 of the explanatory note of IRCA Parcel Rates Tables effective from 01.10.2013 shall be revised as under:

"Subject to otherwise rates specifically instructed like for AC/GS parcel specials, NMG parcel specials, special trains under Joint Parcel Product (JPP) etc, all types of special Parcel trains shall be charged at Scale-P".



(ii). If RMT, Postal Vans, etc, are attached in such special trains in that case charges shall be as per applicable rates for transportation of RMT, postal vans, etc.,

(iii). Animals in such trains if transported shall be charged as per notified existing rates for transportation of animals.

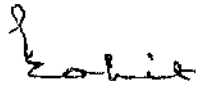
(iv). No discounts shall be applicable on the above freight rates.

(v). All traffic booked in JPP trains, either brought by Department of Posts or booked directly with Railways, shall be charged at JP scale.

CRIS shall ensure necessary changes in the PMS/Other related systems utilised for booking of parcel traffic in terms of this policy.

This issues in consultation with Rates dtte, Planning dtte and with the concurrence of the Finance Directorate of Railway Board.

Necessary instructions may be issued to all concerned accordingly.



(Rohit Kumar)

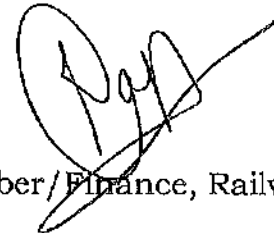
Joint Director Passenger Marketing  
Railway Board

No. TC-II/2046/21/Time Tabled Parcel Express  
(E-3360247)

New Delhi, Dt. 25.01.2023

Copy to:-

1. Dy. Comptroller & Auditor General of India (Railways), Room No.224, Rail Bhavan, New Delhi.
2. PFAs, All Zonal Railways
3. Principal Directors of Audit, All Zonal Railways.



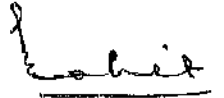
for Member/Finance, Railway Board.

No. TC-II/2046/21/Time Tabled Parcel Express  
(E-3360247)

New Delhi, Dt. 25.01.2023

Copy forwarded for information & necessary action to:

1. CRB & CEO, M(O&BD), Member Finance Railway Board.
2. PS/MR, PS/MoSR (D), PS/MOSR(J) for information to MR, MoSR (D) and MOSR(J).
3. ADV/MR, OSD/MR, OSD/Co-ordination/MR & Addl. PS/MR for information
4. PED(Vig), PED(A), ED/SPI, EDF(C&PPP), EDTC(R), EDIP of Railway Board.
5. MD, Centre for Railway Information System (CRIS), Chanakyapuri, near National Rail Museum, New Delhi for necessary Software changes.
6. Managing Director, Konkan Railway Corporation Ltd., Belapur Bhavan, Plot No. 6, Sector 11, CBD Belapur, Navi Mumbai- 400 014.
7. Northern Railway, New Delhi for issue of necessary correction slips to Coaching Tariff and explanatory notes of IRCA Parcel Rates Tables.



(Rohit Kumar)

Joint Director Passenger Marketing  
Railway Board

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भारत सरकार /GOVERNMENT OF INDIA  
रेल मंत्रालय /MINISTRY OF RAILWAYS  
( रेलवे बोर्ड / RAILWAY BOARD )

No. 2020/TC(FM)/11/19-Part(1)

New Delhi, Date: 27.12.2022

**Principal Chief Commercial Managers,**  
All Zonal Railways.

**Sub: Provision for delivery of consignments booked under the 'JPP' of India Post and Indian Railways, on the basis of 'General Indemnity Note'.**

Ref: Board's letter of even no. dated 26.09.2022.

\*\*\*\*\*

Please refer to Board's letter under reference, wherein DRMs of the Divisions (where the train originates) have been empowered to expand the Proof of Concept of 'Joint Parcel Product (JPP)' of India Post and Indian Railways, by earmarking space in SLR of any scheduled passenger-carrying train subject to the conditions stipulated therein.


2. The Department of Post has raised an issue of delay in delivery of consignments at the destination station(s) for want of submission of Parcel Way-Bills. The matter has been deliberated upon, and it is hereby advised that delivery of consignments booked under 'JPP', may be granted to the representative of Department of Post on the basis of 'General Indemnity Note' duly executed in the prescribed format enclosed herewith as Annexure-A.

3. While granting delivery on the basis of General Indemnity Note, it must be ensured that the procedure detailed in paras 959 and 1823 of the Indian Railway Commercial Manual (IRCM) - vol.I & vol.II respectively as well as all other commercial formalities are followed scrupulously. In this regard, all the concerned destination stations may open a separate Delivery Book for these packages, and the record of delivery of these consignments shall be maintained in accordance with the aforesaid provisions of the IRCM.

4. Necessary instructions may be issued to all concerned for ensuring compliance.

This issues in consultation with Finance Directorate of Railway Board.

DA: As above.

  
(Ashutosh Mishra)  
Jt. Director Freight Marketing  
Railway Board



I/3057451/2022

Copy to –

**Dy. Director General (Mail Operations)**, Ministry of Communications, Department of Posts, Dak Bhawan, New Delhi-01.

परिशिष्ट XVIII/गVI  
APPENDIX XVIII/CVI

प्र रूप 4

FORM IV

नियम 1823 देखिए

[See Rule 1823]

साधारण क्षतिपूर्ति पत्र  
GENERAL INDEMNITY NOTE

(केन्द्रीय सरकार के मंत्रालयों में विभागों के उपयोग के लिए)  
(For use by Ministers or Departments of Central Government)

इस बात के प्रति फलस्वरूप कि .....रेल .....के उन सभीरेषणों का जो .....में पहुंचते हैं और विनिर्दिष्ट रूप से .....को परेपित हैं, रेल रसीदों के प्रस्तुत किए बिना या ऐसी रेल रसीदें .....के नाम उचित रूप से पृष्ठांकित नहीं हैं, समय-समय पर परिदान करेगी .....यह, करार करता है कि वह .....रेल और उसके संबंध में कार्य कर रहे सभी अन्य प्रशासनों को तथा उनके द्वारा नियोजित अन्य सभी परिवहन अभिकर्ताओं या वाहकों को जिनकी रेलों पर या जिनके परिवहन अभिकरण या अभिकरणों द्वारा या के माध्यम से ऐसे माल का वहन किया जाए तथा उनके अभिकर्ताओं या सेवकों को भी इस प्रकार पिरदत्त माल के लिए सभी दावों की बाबत हानिरहित और क्षतिपूर्ति रखेगा।

.....यह करार भी करता है कि वह .....रेल या उक्त रेल प्रशासनों और परिवहन अभिकर्ताओं या सेवकों के विरुद्ध ऐसा माल रेल रसीद नोट प्रस्तुत किए बिना या उस पर उचित पृष्ठांकनया पृष्ठांकनों के अभाव में ऐसे माल का परिदान किए जाने के कारण लाए गए सभी वादों का, चाहे वे किसी भी प्रकार के हो, खर्च वह उठाएगा .....यह वचनबद्ध भी करता है कि वह प्रशासन को उन अधिकारियों के नाम सूचित करेगा जो .....सरकार के लिए और उसकी ओर से कार्य करने के लिए और उक्त परेषणों का परिदान करने के लिए प्राधिकृत है तथा यह कि वह प्रशासन को समय-समय पर कार्मिकों में होने वाले परिवर्तनों की सूचना भी देगा।

In consideration of the ..... Railway delivering from time to time all consignments belonging to .....that may arrive at .....specifically consigned to ..... without production of the Railway Receipts or when such railway receipts are not properly endorsed to .....hereby agree to hold the .....Railway and all other Administrations working in connection herewith and also all other Transport Agents or carries employed by them respectively over whose Railways or by or through whose Transport Agency or Agencies such goods may be carried and their respective Agents or servants harmless and indemnified in respect of all claims for goods so delivered and further agree to defray the cost of all suits of whatsoever nature brought against the .....Railway or such Railway Administration and Transport Agents or carriers as aforesaid or their respective Agents or servants for having delivered such goods without the production of the railway receipt Notes or in the absence of proper endorsement or endorsements on the same. The .....also undertakes to notify the Administration of the names of the Officers authorized to act for and on behalf of .....Government and take delivery of the consignments as aforesaid and also to notify the Administration of the charges occurring in the personnel from time to time.

हस्ताक्षर/Signature of .....

.....

.....

.....सरकार/Government

साक्षी के हस्ताक्षर

Signature of witnesses.

1. ....

2. ....

भारत सरकार /GOVERNMENT OF INDIA  
रेल मंत्रालय /MINISTRY OF RAILWAYS  
( रेलवे बोर्ड / RAILWAY BOARD )

No. 2020/TC(FM)/11/19-Part(2)

New Delhi, dated: 13.10.2022

The General Managers,

1. Western Railway, Churchgate, Mumbai
2. East Central Railway, Hajipur
3. Northern Railway, Baroda House, New Delhi

The Deputy Director General (Mail Operations),  
Deptt. of Posts,  
Dak Bhawan, New Delhi.

Sub: **Running of full train as 'Proof of Concept' of the 'Joint Parcel Product (JPP)' by Indian Railways and India Post.**  
Ref: Discussions between the officials of Indian Railways and Deptt of Posts on 06.10.2022.

On the basis of the discussions held between the officials of Indian Railways and Deptt of Posts, Ministry of Railways have decided to introduce a full train under the Joint Parcel Product (JPP) of Indian Railways and India Post between Surat (Western Railway) and Narayanpur Anant (East Central Railway) via Varanasi, under **Proof of Concept (PoC)** of JPP with the following conditions:-

A.) The full-train service shall run between a suitable terminal in Surat area (WR) and Narayanpur Anant (ECR), as a weekly time-tabled service in both directions. The frequency of service may be changed subsequently on the basis of its patronization.

B.) The freight for these services shall be charged at '**P-scale plus 40%.**'

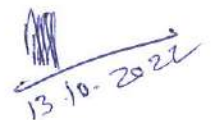
C.) Trains shall preferably run with a composition of 20 Parcel Vans plus Brake-van. If some space remains unutilized after accommodating the traffic brought by India Post, Railway may utilize the space for consignments booked directly by the Railway.

D.) India Post may provide first-mile-last-mile service, first-mile-only service, or last-mile-only service -- as per the demands of the customers. Separate rates for first-mile-last-mile/ first-mile-only/ last-mile-only services will be communicated by Deptt of Posts, which will be incorporated in PMS to facilitate easy booking of consignments.

E.) Other terms and conditions shall be as per the guidelines issued for PoC vide letter No. 2020/TC(FM)/11/19 dated 29.03.2022 (copy enclosed).

2. The above POC shall be executed on experimental basis for an initial period of 6 months (from the date of commissioning of the service), subject to quarterly review. Based on comprehensive review of the scheme, further extension shall be considered subsequently.

  
13.10.2022


  
13.10.2022



/3052899/2022

3. This issues with the concurrence of Finance Directorate of the Ministry of Railways.

DA: As above.

  
(Ashutosh Mishra)  
Jt. Director Freight Marketing  
Railway Board

No. 2020/TC(FM)/11/19-Part(2)

New Delhi, dated: 13.10.2022


*Copy to:*

- a. The Dy Comptroller & Auditor General of India (Railways)
- b. The PFA, WR/ CR/NR/ NCR/ WCR/ECR
- c. The Principal Director of Audit, WR / CR/NR/ NCR/ WCR/ECR

  
For Member (Finance)/Railway Board 13.10.2022

*Copy for information and necessary action please:*

- a) DRM /Mumbai Division /WR
- b) DRM /Sonpur Division /ECR
- c) DRM /Lucknow Division /NR
- d) DRMs -- Bhusaval (CR), Bhopal (WCR), Jabalpur (WCR), Prayagraj (NCR), DDU (ECR) and Danapur (ECR)
- e) MD/CRIS
- f) GM/PMS/CRIS

  
(Ashutosh Mishra)  
Jt. Director Freight Marketing  
Railway Board

*Copy to: EDPG-to-MR -- for information please*

भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
(रेलवे बोर्ड RAILWAY BOARD)

2020/TC(FM)/11/19

New Delhi, dated 29.3.2022

The General Managers,

1. Western Railway, Churchgate, Mumbai.
2. Northern Railway, Baroda House, New Delhi.
3. North Central Railway, Prayagraj.
4. North Eastern Railway, Gorakhpur.

The Deputy Director General (Mail Operations),

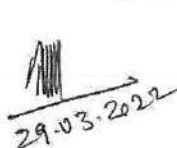
Deptt of Posts,  
Dak Bhawan, New Delhi.

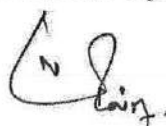
Sub: 'Proof of Concept' operations of the JOINT PARCEL PRODUCT by Indian Railways and India Post.

Ref: Discussions between the officials of Indian Railways and Deptt of Posts on 23.03.2022 and 29.03.2022.

On the basis of the discussions held between the officials of Indian Railways and Deptt of Posts, the following guidelines are hereby being issued for the activities to be conducted by Railways, regarding the 'Proof of Concept' operations of the JOINT PARCEL PRODUCT.

1. As informed by DRM/ Mumbai Div/Western Railway, the Proof of Concept for Joint Parcel Product (JPP) may be done by attaching a Parcel Van in 19045/46 (Tapti Ganga Express) between Surat (ST) and Varanasi Jn (BSB). To begin with, this Parcel Van may be run as a weekly service in both directions.
2. Booking of consignments shall be done consignment-wise in Parcel Management System (PMS), by the staff of Deptt of Posts. For this purpose, Deptt of Posts may be defined as a City Booking Agency (CBA) in the PMS, at Surat and Varanasi, as well as at Prayagraj Chheoki (PCOI), Ballia (BUI) and Chhapra (CPR) -- which are the other major stoppages of 19045/46.
3. The booked consignments shall be put inside the boxes (specially designed boxes, arranged by Mumbai Div/ WR) -- which shall be locked and sealed in the presence of Railway staff. Similarly, the boxes shall be opened at the destination station in the presence of Railway staff and delivery shall be done in PMS.


  
29.03.2022

  
29.03.2022

29.03.2022

4. For operating the PMS terminals for booking and delivery of consignments, Deptt of Posts shall arrange hardware and internet connectivity at their aggregation centres. Thereafter CRIS shall provide PMS at these terminals through VPN. By the time PMS is not available at the aggregation centre(s), Deptt of Posts may use a PMS terminal at the Parcel Office of the concerned station.
5. It is understood that PMS is not yet functional at Varanasi Jn (as well as at Prayagraj Chheoki, Ballia and Chhapra stations). By the time PMS becomes functional at the concerned station, the delivery and booking of consignments under JPP may be done manually.
6. India Posts shall make payment of the Railways' share of the freight at the booking station, on the day of departure of train. The payment may be made either in cash or through Demand Draft, or Cheque, or electronic mode.
7. Railway shall charge the JPP services at a premium of 10% over the R-scale, during the Proof of Concept.

Action may be taken accordingly please.


  
(Ashutosh Mishra)  
Jt Director Freight Marketing  
Railway Board

2020/TC(FM)/11/19

New Delhi, dated 21.3.2022

*Copy to:*

- a) The Dy Comptroller & Auditor General of India (Railways)
- b) The PFA, WR/ NR/ NCR/ NER
- c) The Principal Director of Audit, WR/ NR/ NCR/ NER

  
For Member (Finance)

*Copy for information and necessary action please:*

- a) DRMs, Mumbai Division (WR), Lucknow Division (NR), Prayagraj Division (NCR), and Varanasi Division (NER)
- b) MD/CRIS
- c) GM/PMS/CRIS



भारत सरकार / GOVERNMENT OF INDIA  
रेल मंत्रालय / MINISTRY OF RAILWAYS  
(रेलवे बोर्ड / RAILWAY BOARD)

No. 2020/TC(FM)/11/19 (Part-1)

New Delhi, Date: <sup>26</sup>09.2022

The General Managers,  
All Zonal Railways.

**Sub: Operations of the 'Joint Parcel Product (JPP)' by Indian Railways and India Post -- reg. Proof of Concept.**

**Ref: Board's letter no. 2020/TC(FM)/11/19, dated 29.03.2022.**

\*\*\*\*\*

A pilot project was launched vide Board's letter under reference, for 'Joint Parcel Product (JPP)' of Indian Railways and India Post, by attaching a Parcel Van in train no. 19045/19046 (Tapti Ganga Exp.) between Surat and Varanasi. Under the 'JPP', wherein India Post is to provide 'first & last mile' services, and Indian Railways is to provide the 'middle mile' services.

Requests are being received from the India Post as well as from some Zonal Railways for extension of the 'Proof of Concept (PoC)' over other routes of Indian Railways. Hence, in order to expedite the approval process for such expansion, it has been decided that:

1. The proof of concept may be expanded -- by earmarking space only in the SLR of any scheduled passenger-carrying train -- by the Division where the train originates, in consultation with India Post and with the approval of the DRM.
2. It must be ensured that the right-time start and punctuality of the train is not adversely affected on this account.
3. Booking of consignments shall be done consignment-wise in Parcel Management System (PMS), by the staff of Department of Posts. For this purpose, Department of Posts may be defined as a City Booking Agency (CBA) in the PMS, at the concerned originating and destination station.
4. Charging for first-mile and/or last-mile services, to be provided by India Post, shall be decided by India Post.
5. Railway shall charge the 'JPP' services at a premium of 10% over the scale applicable for that particular train, during the Proof of Concept. (Charging for trains running at 'R'-scale shall be at R+10%, for trains running at 'P'-scale shall be at P+10%, and so on.)
6. Other relevant conditions, as mentioned in Railway Board's letter No. 2020/TC(FM)/11/19, dated 29.03.2022 (copy enclosed), shall remain applicable.


I/3052045/2022

These instructions shall remain valid for **six months** from the issue of this letter.

Action may be taken accordingly please under intimation to this office.

This issues in consultation with the Coaching and Finance directorates of Ministry of Railways.

DA: As above.

  
(Ashutosh Mishra)  
Jt. Director Freight Marketing  
Railway Board

भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
(रेलवे बोर्ड RAILWAY BOARD)

2020/TC(FM)/11/19

New Delhi, dated 29.3.2022

The General Managers,

1. Western Railway, Churchgate, Mumbai.
2. Northern Railway, Baroda House, New Delhi.
3. North Central Railway, Prayagraj.
4. North Eastern Railway, Gorakhpur.

The Deputy Director General (Mail Operations),

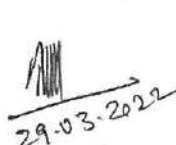
Deptt of Posts,  
Dak Bhawan, New Delhi.

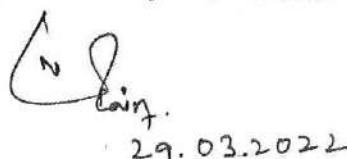
**Sub: 'Proof of Concept' operations of the JOINT PARCEL PRODUCT by Indian Railways and India Post.**

**Ref:** Discussions between the officials of Indian Railways and Deptt of Posts on 23.03.2022 and 29.03.2022.

On the basis of the discussions held between the officials of Indian Railways and Deptt of Posts, the following guidelines are hereby being issued for the activities to be conducted by Railways, regarding the 'Proof of Concept' operations of the JOINT PARCEL PRODUCT.

1. As informed by DRM/ Mumbai Div/Western Railway, the Proof of Concept for Joint Parcel Product (JPP) may be done by attaching a Parcel Van in 19045/46 (Tapti Ganga Express) between Surat (ST) and Varanasi Jn (BSB). To begin with, this Parcel Van may be run as a weekly service in both directions.
2. Booking of consignments shall be done consignment-wise in Parcel Management System (PMS), by the staff of Deptt of Posts. For this purpose, Deptt of Posts may be defined as a City Booking Agency (CBA) in the PMS, at Surat and Varanasi, as well as at Prayagraj Chheoki (PCOI), Ballia (BUI) and Chhapra (CPR) -- which are the other major stoppages of 19045/46.
3. The booked consignments shall be put inside the boxes (specially designed boxes, arranged by Mumbai Div/ WR) -- which shall be locked and sealed in the presence of Railway staff. Similarly, the boxes shall be opened at the destination station in the presence of Railway staff and delivery shall be done in PMS.

  
29.03.2022


  
29.03.2022

..!



4. For operating the PMS terminals for booking and delivery of consignments, Deptt of Posts shall arrange hardware and internet connectivity at their aggregation centres. Thereafter CRIS shall provide PMS at these terminals through VPN. By the time PMS is not available at the aggregation centre(s), Deptt of Posts may use a PMS terminal at the Parcel Office of the concerned station.
5. It is understood that PMS is not yet functional at Varanasi Jn (as well as at Prayagraj Chheoki, Ballia and Chhapra stations). By the time PMS becomes functional at the concerned station, the delivery and booking of consignments under JPP may be done manually.
6. India Posts shall make payment of the Railways' share of the freight at the booking station, on the day of departure of train. The payment may be made either in cash or through Demand Draft, or Cheque, or electronic mode.
7. Railway shall charge the JPP services at a premium of 10% over the R-scale, during the Proof of Concept.

Action may be taken accordingly please.


  
29.03.2022  
(Ashutosh Mishra)  
Jt Director Freight Marketing  
Railway Board

2020/TC(FM)/11/19

New Delhi, dated 21.3.2022

*Copy to:*

- a) The Dy Comptroller & Auditor General of India (Railways)
- b) The PFA, WR/ NR/ NCR/ NER
- c) The Principal Director of Audit, WR/ NR/ NCR/ NER

  
29.03.2022  
For Member (Finance)

*Copy for information and necessary action please:*

- a) DRMs, Mumbai Division (WR), Lucknow Division (NR), Prayagraj Division (NCR), and Varanasi Division (NER)
- b) MD/CRIS
- c) GM/PMS/CRIS

भारत सरकार /GOVERNMENT OF INDIA  
रेल मंत्रालय /MINISTRY OF RAILWAYS  
( रेलवे बोर्ड / RAILWAY BOARD )

No. 2020/TC(FM)/11/19 (Part-1)

New Delhi, Date: 14.07.2022

1. **The General Managers,**  
South Western Railway, Hubli.  
East Coast Railway, Bhubaneswar.  
South East Central Railway, Bilaspur.
2. **The Dy. Director General (Mail Operations),**  
Department of Posts,  
Dak Bhawan, New Delhi-01.

**Sub: 'Proof of Concept' operations of the 'Joint Parcel Product (JPP)' by Indian Railways and India Posts.**

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Approval has been accorded for extension of the 'Proof of Concept' of the 'Joint Parcel Product (JPP)' by Indian Railways and India Posts on 'Bengaluru-Visakhapatnam' and 'Bengaluru-Raipur' routes as under:

1. For 'SBC-VSKP' route, the Proof of Concept for 'JPP' may be done (with expected volume of 0.5 Tonne per trip) in SLR attached to train no. 18464 (Prashanthi Express) between Bengaluru (SBC) and Visakhapatnam (VSKP), ex. SBC on every Monday and Tuesday. Zonal Railways, in consultation with India Post, may extend this further to other days-of-the-week on the basis of growth in traffic.
2. For 'SBC-R' route, the Proof of Concept for 'JPP' may be done (with expected volume of 0.5 Tonne per trip) in SLR attached to train no. 12251 (Wainganga Express) between Yesvantpur (YPR) and Raipur (R).
3. Booking of consignments shall be done consignment-wise in Parcel Management System (PMS), by the staff of Department of Posts. For this purpose, Department of Posts may be defined as a City Booking Agency (CBA) in the PMS, at Bengaluru, Yesvantpur, Visakhapatnam, and Raipur.
4. Railway shall charge the 'JPP' services at a premium of 10% over the R-scale, during the Proof of Concept.
5. Other relevant conditions, as mentioned in Railway Board's letter No. 2020/TC(FM)/11/19, dated 29.03.2022 (copy enclosed), shall remain applicable.

Action may be taken accordingly please.

This issues in consultation with the Finance Directorate of Ministry of Railways.

DA: As above.

  
(Ashutosh Mishra)  
Jt Director Freight Marketing  
Railway Board

भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
(रेलवे बोर्ड RAILWAY BOARD)

2020/TC(FM)/11/19

New Delhi, dated 29.3.2022

The General Managers,

1. Western Railway, Churchgate, Mumbai.
2. Northern Railway, Baroda House, New Delhi.
3. North Central Railway, Prayagraj.
4. North Eastern Railway, Gorakhpur.

The Deputy Director General (Mail Operations),

Deptt of Posts,  
Dak Bhawan, New Delhi.

Sub: 'Proof of Concept' operations of the JOINT PARCEL PRODUCT by  
Indian Railways and India Post.

Ref: Discussions between the officials of Indian Railways and Deptt of Posts on  
23.03.2022 and 29.03.2022.

On the basis of the discussions held between the officials of Indian Railways and Deptt of Posts, the following guidelines are hereby being issued for the activities to be conducted by Railways, regarding the 'Proof of Concept' operations of the JOINT PARCEL PRODUCT.

1. As informed by DRM/ Mumbai Div/Western Railway, the Proof of Concept for Joint Parcel Product (JPP) may be done by attaching a Parcel Van in 19045/46 (Tapti Ganga Express) between Surat (ST) and Varanasi Jn (BSB). To begin with, this Parcel Van may be run as a weekly service in both directions.
2. Booking of consignments shall be done consignment-wise in Parcel Management System (PMS), by the staff of Deptt of Posts. For this purpose, Deptt of Posts may be defined as a City Booking Agency (CBA) in the PMS, at Surat and Varanasi, as well as at Prayagraj Chheoki (PCOI), Ballia (BUI) and Chhapra (CPR) -- which are the other major stoppages of 19045/46.
3. The booked consignments shall be put inside the boxes (specially designed boxes, arranged by Mumbai Div/ WR) -- which shall be locked and sealed in the presence of Railway staff. Similarly, the boxes shall be opened at the destination station in the presence of Railway staff and delivery shall be done in PMS.

29.03.2022


29.03.2022

29.03.2022



4. For operating the PMS terminals for booking and delivery of consignments, Deptt of Posts shall arrange hardware and internet connectivity at their aggregation centres. Thereafter CRIS shall provide PMS at these terminals through VPN. By the time PMS is not available at the aggregation centre(s), Deptt of Posts may use a PMS terminal at the Parcel Office of the concerned station.
5. It is understood that PMS is not yet functional at Varanasi Jn (as well as at Prayagraj Chheoki, Ballia and Chhapra stations). By the time PMS becomes functional at the concerned station, the delivery and booking of consignments under JPP may be done manually.
6. India Posts shall make payment of the Railways' share of the freight at the booking station, on the day of departure of train. The payment may be made either in cash or through Demand Draft, or Cheque, or electronic mode.
7. Railway shall charge the JPP services at a premium of 10% over the R-scale, during the Proof of Concept.

Action may be taken accordingly please.


  
(Ashutosh Mishra)  
Jt Director Freight Marketing  
Railway Board

2020/TC(FM)/11/19

New Delhi, dated 21.3.2022

**Copy to:**

- a) The Dy Comptroller & Auditor General of India (Railways)
- b) The PFA, WR/ NR/ NCR/ NER
- c) The Principal Director of Audit, WR/ NR/ NCR/ NER

  
For Member (Finance)

**Copy for information and necessary action please:**

- a) DRMs, Mumbai Division (WR), Lucknow Division (NR), Prayagraj Division (NCR), and Varanasi Division (NER)
- b) MD/CRIS
- c) GM/PMS/CRIS

भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
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2020/TC(FM)/11/19

New Delhi, dated 29.3.2022

The General Managers,

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The Deputy Director General (Mail Operations),  
Deptt of Posts,  
Dak Bhawan, New Delhi.

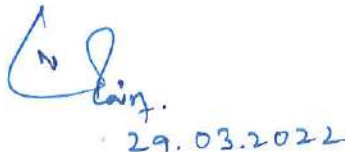
**Sub: 'Proof of Concept' operations of the JOINT PARCEL PRODUCT by Indian Railways and India Post.**

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Action may be taken accordingly please.


  
(Ashutosh Mishra)  
Jt Director Freight Marketing  
Railway Board

2020/TC(FM)/11/19

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