

GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
RAILWAY BOARD

No. 2015/TG-III/631/01

New Delhi, Dated 19.04.2018 \*

The Principal Chief Commercial Manager  
All Zonal Railways

The Chairman & Managing Director  
IRCTC  
New Delhi

(Commercial Circular No. 23 of 2018)

(Corrigendum No. -1 of Commercial Circular No. 32/2014)

Sub: Supply of 1000 ML Rail Neer PDW during late running of Rajdhani/Duronto trains

Ref: (i) IRCTC Letter No. 2002/IRCTC/Catg. /On Board Policy (Rail Neer) dated 08.11.2017

(ii) Board's Commercial Circular No. 32 of 2014 dated 06.08.2014

IRCTC's request regarding supply of 2<sup>nd</sup> bottle of Rail Neer Packaged Drinking Water in Rajdhani/Duronto express train due to late running of trains beyond 20 hrs (irrespective of scheduled journey being less than 20 hrs ) has been examined in Board's office.

Zonal Railways/IRCTC are advised that the **revised para 6.1 of CC No/ 32/2014** is to be read as under:-

6.1. Newspaper and Rail Neer Packaged Drinking Water bottles alongwith disposable cup are to be served to the passengers on board Shatabdi/Rajdhani/Duronto Express trains on complimentary basis and it will not be a part of apportionment cost for catering on board. One bottle of 1 litre Rail Neer Packaged Drinking Water and newspaper should be supplied to every passenger. In case passenger is travelling for more than 20hrs on Rajdhani/Duronto trains, a second bottle of Rail Neer Packaged Drinking Water should also be served to the passengers. **For late running of trains, a second bottle of Rail Neer Packaged Drinking Water should also be served to the passengers subject to: (i) the train is running late by more than 2 hrs.; and (ii) total travelling time of a passenger is more than 20 hrs.** In case of trains managed by licensees, Railway should make payment to the licensees for supplying newspaper and Rail Neer Packaged Drinking Water (as per actual supply during the course of scheduled /late running of trains) as the cost of these items are separately included in the fare. As regard the service of 500 ml/1000 ml Rail Neer PDW bottle in Shatabdi express trains are concerned, instruction circulated vide Board's letter no. 2011/TG-III/631/4 dated 13.05.2013 may be followed. CCM may ensure the service of Rail Neer PDW bottle. In case of non availability of Rail Neer bottles, CCM may approve the other reputed brands of PDW for service.

(P.P.Lathe)

Dy. Director (T&C)  
Railway Board

No. 2015/TG-III/631/01

New Delhi, Dated 19.04.2018

Copy to: Principal Finance Adviser/ All Indian Railways, for information & necessary action.

For Financial Commissioner Railway Board

Copy to : Accounts II, Fin (Comml.), TC(rates), TC(CR), TC-II, Branches of Railway Board.

