

GOVERNMENT OF INDIA (BHARAT SARKAR)
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)
RAILWAY BOARD

No.2012/TG-I/10/e-ticket for defence

New Delhi, dated 07.09.2015

**Chief Commercial Managers,
All Zonal Railways.**

**Managing Director,
CRIS, Chanakyapuri,
New Delhi**

**Chairman & Managing Director,
IRCTC, 11th Floor, Statesman House,
Barakhambha Road, New Delhi**


(Corrigendum to Board's letter of even number dated 02.09.2015)

Sub: Provision of i-ticket facility for Defence Travel System.

Please refer to this office letter no. 2012/TG-I/10/e-ticket for defence dated 02.09.2015 on the subject quoted above. Para (2) regarding collection of i-ticket by defence personnel stands modified as under:-

“The issues raised have been examined and it has been decided to provide the facility of booking of i-tickets for defence personnel on the Defence Travel System. The i-ticket will be printed only once. The i-ticket can be collected by the defence personnel **from any Computerised Passenger Reservation System (PRS) counter of Indian Railways** by submitting the authority for collection of i-ticket (i.e. receipt of i-ticket for Defence Travel System) along with a photocopy of any one of the ten prescribed proofs of identity allowed for undertaking journey on e-tickets. If some other person collects the ticket on behalf of defence personnel, then he/she must produce any of the ten prescribed proofs of identity in original to establish his/her identity along with photocopy of any one of the ten prescribed identity proof of defence personnel. The **revised format of receipt indicating inter-alia the PNR No. and transaction ID** to be given by the Defence personnel while collecting the i-ticket from the Railway counter is also enclosed herewith.

Necessary instructions may be issued to all concerned to clarify the above decisions.


(Vikram Singh)
Director (Passenger Marketing)
Railway Board

DA: As above.

Copy for information to: (i) Jt. CGDA (IT), Ulan Batar Road, Palam, Delhi Cantt.-10.
(ii) Director, C&IS

Format for Receipt of i-ticket for Defence Travel System

Your i-ticket has been booked against PNR No.with Transaction ID..... Please collect your physical ticket from any Computerised Passenger Reservation System (PRS) counter of Indian Railways.

Receipt

Received i-ticket against PNR No.with Transaction ID.....

Name:

Signature:

Date:

ID No.:

S No. 94

**GOVERNMENT OF INDIA (BHARAT SARKAR)
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)
RAILWAY BOARD**

No.2012/TG-I/10/e-ticket for defence

New Delhi, dated 02.09.2015

**Chief Commercial Managers,
All Zonal Railways.**

**Managing Director,
CRIS, Chanakyapuri,
New Delhi**

**Chairman & Managing Director,
IRCTC, 11th Floor, Statesman House,
Barakhamba Road, New Delhi**

Sub: Provision of i-ticket facility for Defence Travel System.

With a view to phase out the Defence Warrant System, the Defence Travel System for Defence Forces was started in 2009 through the e-ticketing portal of IRCTC. Following issues have been raised by the Controller General of Defence Accounts (CGDA):


- i. Auto-cancellation of fully waitlisted e-tickets.
- ii. Non-booking of tickets during first thirty minutes of opening of reservation.

2. The issues raised have been examined and it has been decided to provide the facility of booking of i-tickets for defence personnel on the Defence Travel System. The i-ticket will be printed only once. The i-ticket can be collected by the defence personnel **at the journey originating station** by submitting the authority for collection of i-ticket (i.e. receipt of i-ticket for Defence Travel System) along with a photocopy of any one of the ten prescribed proofs of identity allowed for undertaking journey on e-tickets. If some other person collects the ticket on behalf of defence personnel, then he/she must produce any of the ten prescribed proofs of identity in original to establish his/her identity along with photocopy of any one of the ten prescribed identity proof of defence personnel. The format of receipt to be given by the Defence personnel while collecting the i-ticket from the Railway counter is enclosed herewith.

2.1 It has also been decided that the restriction for booking tickets during first thirty minutes of opening of reservation applicable to other e-ticketing agents will not be applicable to tickets booked against warrants by defence personnel.

3. It is further clarified that with the Defence Travel System now being integrated with Next Generation e-Ticketing System (NGeT) if the tickets booked prior to integration to NGeT system have to be cancelled, the same is to be done in the old system, since the booking data is not available in the NGeT. This is a transitory problem which will not occur once old tickets are phased out in normal course on account of travel or cancellation.

Necessary instructions be issued to all concerned to clarify the above decisions.


(B. Prashanth Kumar)
Executive Director (Passenger Marketing)
Railway Board

DA: As above.

Copy for information to: (i) Jt. CGDA (IT), Ulan Batar Road, Palam, Delhi Cantt.-10.
(ii) Director, C&IS

Format for Receipt of i-ticket for Defence Travel System

Your i-ticket has been booked and PNR No. is _____
Please collect your actual ticket from Source or Destination PRS Counter.

Receipt

Received i-ticket against PNR No. _____

Name:

Signature:

Date:

Id No. :