

Government of India (Bharat Sarkar)  
Ministry of Railways (Rail Mantralaya)  
(Railway Board)

No.2014/TG.IV/10/PA/Policy.

New Delhi, dated 16.04.2014.

General Managers (Comml.),  
Central Railway, Mumbai.  
Western Railway, Mumbai.  
Eastern Railway, Kolkata.  
S.E. Railway, Kolkata  
Southern Railway, Chennai.

(Commercial Circular No.16)

Sub:- Provision of separate ticket counters for ladies, elderly & differently abled persons at suburban stations.

In their 23<sup>rd</sup> Report of the Standing Committee on Railways on "Suburban Train Services on Indian Railways, with particular emphasis on Security of Women Passengers", the Committee has suggested that "considering the ever increasing the rush at the platforms, the Committee believe that it is high time for the Ministry of Railways to issue instructions in the direction of providing separate booking counters for ladies, elderly and differently abled commuters at all the suburban stations near the entrance to the stations premises."

Ministry of Railways (Railway Board) desire that the railways may make assessment in this regard and based on the assessment needful may be done.



(Dr. S K Ahirwar)  
Director, Traffic Commercial/G,  
Railway Board.