

**GOVERNMENT OF INDIA (Bharat Sarkar)  
MINISTRY OF RAILWAYS (Rail Mantralya)  
(RAILWAY BOARD)**

No. 2010/TG -I/20/P

New Delhi, dated 19.08.2010

**COMs & CCMs,  
All Zonal Railways.**

**(Commercial Circular No. 39 of 2010)**

**Sub: Non-defining of additional coach in the computerized  
Passenger Reservation System (PRS)**

Recently an instance has been brought to the notice where one extra sleeper class coach was regularly being attached in a train without being defined in the PRS. The booking of this coach was being done manually and on the train by on-board ticket checking staff. As a result, the passengers on the waiting list were not being upgraded to confirmed status leading to serious complaints. This issue was reported by the media and a Parliament Question was also replied on the issue. Board has taken a serious view of the matter.

2. While going through the details obtained from zonal Railways, it appears that this lapse occurred as the extra coach was being attached on a day-to-day basis for a prolonged period without ensuring feeding in the PRS. When an extra coach is being attached to a train over a prolonged period, it ought to have been notified for permanent augmentation or notified for temporary augmentation for a specified period with timely feeding in PRS to ensure optimum utilization of the available accommodation and to avoid misuse.

3. It is, therefore, considered necessary that-

- (i) CCM(PM/PS) of Zonal Railways should immediately confirm that, at present, no extra coach is being attached without the same being fed in the PRS on their systems.

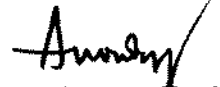
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- (ii) CPTMs of Zonal Railways should ensure that whenever an extra coach is attached to a train, the information is given well in advance of the preparation of reservation charts so that its booking is done through PRS. In case the requirements for attaching an extra coach prolong, all efforts to augment the regular composition of the train be made.

4. Necessary instructions may be issued to all concerned.



(Mukesh Nigam)  
Executive Director(Coaching)  
Railway Board



(A Madhukumar Reddy)  
Executive Director Passenger Marketing  
Railway Board

Copy to:

1. GMs, all Zonal Railways.
2. CPTMs all Zonal Railways.
3. CCM/PMs and CCM/PSs, all zonal railways.
4. MD, CRIS, Chanakayapuri, New Delhi.
5. MD/IRCTC, 9<sup>th</sup> floor, Bank of Baroda Building, Parliament Street, New Delhi.
6. CTM, Metro Railway, Metro Rail Bhawan, 33/1, J L Nehru Road, Kolkata-71.
7. EDV (T), EDFC, OSD/TC & V (SS) branch of Railway Board.
8. Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.
9. The Principals, Zonal Training Centers, Central Railway/Bhusaval, Eastern Railway Dhanbad, Northern Railway, Chandausi, NE Railway, Muzaffarpur, NF Railway, Alipurduar, Southern Railway, Trichy, SE Railway, Sini, Western Railway, Udaipur.
10. General Secretary, National Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.
11. General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.
12. Secretary General, Federation of Railway Officers Association (FROA), Room No.365-A, Rail Bhawan, New Delhi.
13. Secretary General, Indian Railway Promotee Officers Federation (IRPOF), Room No.268, Rail Bhawan, New Delhi.
14. Secretary General, All India RPF Association, Room No.549, Rail Bhawan, New Delhi.
15. Secretary General, National Federation of Railway Pensioners' Organisation, 825, Supertech Residency, Sector-5, plot No. 6 A, Ghaziabad-201010.