GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No.2004/RS(G)/779/11/Pt. New Delhi, dt. 23.08.2019

To

General Manager
All Indian Railways/PU’s Including NFC

Sub: Timely refund of Earnest Money Deposit/Security Deposit.

A large number of complaints have been received in Board’s office regarding inordinate delay in refund of Earnest Money Deposit (EMD)/Security Deposit (SD) by zonal railways. Most of such complaints have been addressed to Hon’ble Ministers of Railways and Chairman Railway Board stating difficulties in obtaining the EMD/SD refund in time thus adversely affecting liquidity with the companies besides causing unnecessary harassment.

2. Board desires that effective measures may be taken to see that such complaints do not arise and EMD/SD refund should be made in time as due.

(Praveen Kumar)
Jt. Director Railway Stores(G)
Railway Board

Copy to:
PCMMs, PFAs, PCEs,
All Indian Railways/PU's