

भारत सरकार Government of India  
रेल मंत्रालय Ministry of Railways  
रेलवे बोर्ड (Railway Board)

No. 2022/RS(G)/779/9 (E 3393387)

Dated: 03.07.2024

The General Managers, All Indian Railways/PUs, NF(C), CORE  
DG/RDSO/Lucknow, NAIR/Vadodara  
PCAO, PLW/Patiala, COFMOW  
CAO, WPO/Patna, RWP/ Bela

**Sub: Handling of Warranty Rejections.**

Ref: Railway Board's letters No. 2022/RS(G)/779/7 dated 17.10.2022 and 26.10.2023

1. Vide Railway Board letters under reference, consolidated policy instructions on warranty rejection handling were issued for implementation.
  2. RITES has represented to Railway Board that post issue of instruction dated 17.10.2022, Railway units had initiated recovery of inspection fees for warranty rejection even in cases where the reason for rejection were not attributable to RITES.
  3. In view of above, it has now been decided that in all cases of recovery of inspection charges, for inspection done by RITES, due to warranty failures between 17.10.2022 and 06.06.2023 (both days inclusive), recovery made from RITES may be refunded, if the reason for rejection are not attributable to RITES.
  4. The scrutiny of individual cases and permitting refund in deserving cases shall be done through a Committee consisting of
    - (i) Officer representing the Consignee (Convener)
    - (ii) Associate Finance Officer of the Consignee
    - (iii) Technical Officer representing the Consignee (if not covered under (i) above).
- All the members of the committee shall be of Junior Scale or above. The report of the committee shall be submitted by the convener of the committee to her/ his reporting authority for acceptance.
5. Refund to RITES shall be permitted in deserving cases based upon acceptance by the competent authority, as indicated in para 4 above.
  6. This is issued with the concurrence of Finance Directorate of Ministry of Railways and approval of Railway Board (MTRS)



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*03.07.2024*

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No. 2022/RS(G)/779/9 (E 3393387)

Dated: 03.07.2024

1. PFAs, All Indian Railways & Production Units
2. The ADAI (Railways), New Delhi
3. The Directors of Audit, All Indian Railways

  
For Member Finance  
Railway Board

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Zonal Railway Training Institute, Sukadia Circle, Udaipur

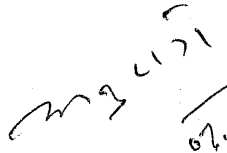
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EDPG/MR, JDPG/MOSR(S), Sectt. of MOSR(R)  
All AMs, PEDs & Executive Directors of Railway Board

  
03.07.2024