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(भारत सरकार) GOVERNMENT OF INDIA  
(रेल मंत्रालय) MINISTRY OF RAILWAYS  
(रेलवे बोर्ड) RAILWAY BOARD

No. 2008/Sig/SGF/4/EI/GEN (E – 3018796)

New Delhi, dated 28.08.2019

ED (Sig)/Co-ord  
RDSO  
Manak Nagar, Lucknow

Sub: - EI OEM's Organization chart for post commissioning maintenance  
Ref:- (1) SER's Letter No S&T/S/383/Pt VIII dated 20.08.2019  
(2) RDSO's Letter No STS/L/SSI/CA/US&S dated 20.01.2012

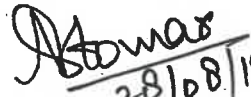
Ref (1) above, SER has written a letter to MD and Country Head of EI's OEM M/s Kyosan for having an office and organizational setup along with store of spares at Kolkata. This will cater execution and maintenance support of 8 existing and 46 upcoming EI installations of M/s Kyosan in SER. It is further mentioned that having organizational setup in Kolkata will also cater to the needs of ER, NFR, ECR, ECoR and SECR.

RDSO has in past (Ref (2)) issued O&M organization chart for Microlock – II (Ansaldo make Installations).

With the current pace of expansion of EI over IR network, it is essential that EI OEMs shall have organizational setup in all four metro cities (Delhi, Mumbai, Kolkata and South – Hyderabad/Chennai/Bangalore) to cater maintenance, troubleshooting and AMC needs of Neighboring Railways. On the pattern of M/s Ansaldo as in para 2, RDSO should obtain organizational charts of all EI manufacturers duly finalizing with OEMs for post commissioning maintenance and troubleshooting of their EI systems. It should have a mention of name and mobile number of contact persons along with their nominated jurisdictions.

Similar action should also be taken for other Signaling Systems such as MSDAC, AFTC etc.

This has the approval of AM (Signal).

  
28/08/19  
(Arjun Singh Tomar)  
निदेशक (सिगनल)

Copy to – PCSTEs, Zonal Railways.  
Director, IRISSET Secunderabad.