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Director General,
Railway Protection Force

भारत सरकार रेल मंत्रालय रेलवे बोर्ड, रेल भवन रायसीना रोड, नई दिल्ली—110001 GOVERNMENT OF INDIA MINISTRY OF RAILWAYS RAILWAY BOARD, RAIL BHAWAN RAISINA ROAD, NEW DELHI-110001

Dear Officers and Personnel of the Railway Protection Force,

It is with deep pride and humility that I assume charge as the Director General of the Railway Protection Force. Leading this distinguished Force is both a personal honour and a profound professional responsibility. I take this opportunity to express my sincere admiration for the commitment, discipline and unwavering service that each one of you brings to this esteemed organisation.

The Railway Protection Force stands today at the confluence of tradition and transformation. As custodians of one of the world's largest railway networks, we carry the vital duty of ensuring the safety, security and dignity of millions of passengers who travel across India each day. In this dynamic security landscape, it is imperative that we embrace change with purpose and conviction.

Our focus must remain steadfast on proactive protection—of infrastructure, passengers especially, those in distress. The growing menace of human trafficking, crimes against women and the misuse of the railway network by criminal elements call for sharper vigilance and quicker, more coordinated responses. I urge each one of you to be not only the shield but also the voice of those who cannot speak—children, the elderly and other vulnerable sections of society. Let us instill a sense of protection with a humane touch—one that reflects both compassion and courage—in the true spirit of our motto: "Seva Hi Sankalp" (Service as Our Solemn Resolve).

To effectively meet these evolving challenges, we must harness the power of technology as a true force multiplier. The integration of data intelligence, smart surveillance systems, predictive analytics and modern AI tools must become central to our operational fabric. Equally important is capacity building—through focused training, upskilling and continuous professional development—to ensure that each member of the Force is empowered to adapt, innovate and act with confidence.

As we evolve operationally, we must also maintain a delicate balance between welfare and discipline—two fundamental pillars that uphold a motivated, resilient and accountable Force. By combining technological advancement with investment in our human capital while nurturing a culture of care and integrity we can remain ahead of emerging threats and elevate the overall impact of the RPF.

As we move forward together, I am committed to fostering a work environment built on respect, inclusivity and accountability. Your feedback, insights and field experiences are invaluable in shaping our collective path. I encourage open communication, continuous learning and above all a shared commitment to serve with dignity and honour.

Together let us reaffirm our pledge—to protect with courage, to serve with compassion and to stand as a model of integrity and excellence in public service embodying the spirit that resonates in our motto "Yasho Labhasva" (Attain Honour).

I look forward to working closely with all of you as we lead the Railway Protection Force into a future defined by professionalism, protection and purpose.

With warm regards,

Sonali Mishra)