

Channel of Submission of TC-III Branch

SNo.	Details of Subjects	Channel of Submission	Level of Final Disposal
1.	Principal rules and procedures for preferment and settlement of claims in respect of booked Goods and Animals.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
2.	Policy of Unconnected and missing wagons.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
3.	Policy dealing with Open/Assessment	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
4.	Policy of issue of shortage certificates.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
5.	Policy of Damage by wet.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
6.	Sanction for filling appeals in Supreme Court in compensation claims cases.	DDTC-III, ED/PG	EDPG/LA
7.	Policy of Re-weighment of wagons	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
8.	Policy of auction of unclaimed articles.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
9.	Policy of Claims on Newspapers/Magazines booked under monthly accounts system.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
10.	Policy of Issue of clear RRs and said to contain RRs.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
11.	Policy of Claims on POL traffic.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
12.	Policy of Provision of tarpaulins.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
13.	Policy of Reconciliation of missing & unconnected coal wagons of Power Houses/SEBs, match adjustment of coal.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
14.	Policy dealing with claims of FCI, Fertilizer, Sugar, Cement and Iron & Steel consignments.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
15.	Policy of Accident claims compensation under Section 124 & 124-A of Railways Act.	DDTC-III, ED/PG, AM(C) , M(O&BD), MF, Chairman & CEO	MR
16.	Policy of Ex-Gratia to victims of train accidents/untoward incidents.	DDTC-III, ED/PG, AM(C), M(O&BD), M(F), Chairman & CEO	MR
17.	Policy of Passenger Insurance Scheme.	DDTC-III, ED/PG, AM(C) , M(O&BD), M(F), Chairman & CEO	MR
18.	Policy of Prevention of claims of booked consignments.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
19.	Policy of Delivery of perishables in absence of RR/PWD.	DDTC-III, ED/PG, AM(C)	M(O&BD)/M(F)
20.	Prevention of evasion of sales tax on goods carried by rail countersignature of railway receipts by officers of sales tax and excise department of State Governments/Municipal bodies	DDTC-III, EDPG, EDFM, LA(Rlys.), AM(C), M(O&BD)	Chairman & CEO

21.	Policy regarding settlement of time barred cases for refund of overcharges.	DDTC-III, EDPG, EDFC, LA(Rlys.), AM(C)	M(O&BD)/M(F)
22.	Delivery of goods against indemnity notes	DDTC-III, EDPG, AM(C)	M(O&BD)/M(F)
23.	Satisfaction of Court Decrees (Sec.82CPC) Pertaining to claims for compensation	DDTC-III, EDPG, AM(C)	M(O&BD)
24.	Individual complaints pertaining to claims for freight wharfage and demurrage charges.	DDTC-IV	EDPG
25.	Para for compensation claims for Ministers Budget	DDTC-III, EDPG	AM(C)
26.	Individual complaints regarding settlement of claims for compensation preferred on All Indian Railways	DDTC-IV	EDPG
27.	Individual complaints regarding tracing of consignments booked to destination over Indian Railways	DDTC-IV	EDPG
28.	Individual requests for open/assessment delivery pertaining to consignments booked to India Railways	DDTC-IV	EDPG
29.	Para on claims for compensation for incorporation in the Indian railways Reports and Accounts	DDTC-IV, EDPG	AM(C)
