

Details of Channel of Submission of cases pertaining to Catering Branch in lines with Office Order No. 33 of 2018 and 31 of 2021

S. No.	Details of Subject	Dealing Officer	Channel of Submission	Level of Final Disposal
1	Catering policy 2017, for allotment of Static Catering units on the platforms and railway premises viz. Base Kitchen, Cell Kitchen, Food Plaza, Food Court, Train Side vending, Jan Ahaar, AVMs, Milk Stall, Trollys, Refreshment Rooms etc. Formulation and execution	DD	Dir/T&C, ED/T&C, AM/T&C	M(O&BD), MR
2.	Multi Purpose Stall Policy, 2017 (MPS Policy) for allotment MPS Stalls. All Miscellaneous stalls/ Curio stalls, Book Stall (Other than Philanthropic), Chemist stall/corner comes under Multi Purpose Stalls. Formulation and Execution	DD	Dir/T&C, ED/T&C, AM/T&C	M(O&BD), MR
3.	Policy for implementation of 'One Station – One Product Scheme' – Union Budget announcement 2022-23. Formulation and Execution	DD	Dir/T&C, ED/T&C, AM/T&C	M(O&BD), MR
4.	Allotment of Book Stalls to Philanthropic and Social Organization. Formulation and Execution.	DD	Dir(T&C, ED/T&C, AM/T&C	M(O&BD), MR
5	Policy for installation of Water Vending Machines (WVMs) on IR. Formulation and Execution.	DD	Dir(T&C, ED/T&C, AM/T&C	M(O&BD), MR
6.	CA-III references, A Category received from MR Sectt..	SO	DD/Catering, Dir/T&C, ED/T&C , AM/T&C	MR
7.	Clarification on Policy matters, Audit Paras	SO	DD/Catering, Dir/T&C, ED/T&C	AM/T&C
8.	Complaints received from PMO, NHRC/SC/ST commission matters,	SO	DD/Catering, Dir/T&C, ED/T&C ,	AM/T&C
9.	Parliament matters, CA-III references of B Category and received from Chasing branch, RTI Appeals.	SO	DD/Catering, Dir/T&C	ED/T&C

10.	Dealing with RTI, CA-III C-category references received from MR Cell and Zonal railways,	SO	DD/Catering	DD/Catering
11.	Passenger Services Committee	SO	DD/Catering	Dir/T&C

Details of Dealing Officers

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1	Shalu	Section Officer	23047389	shalu.vishwakarma@gov.in
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