



प्रधान मंत्री
Prime Minister

Civil services are pivotal instruments of governance. They are the agents of change that deliver and serve the citizens of the nation. The Government of India attaches high importance to the capacity needs of the Civil service of India. Mission Karmayogi aims to create a professional, competent, well-trained, and fit-for-future civil service; a civil service that keeps citizen welfare at its heart to build and serve a New India. Mission Karmayogi will be a key enabler in augmenting and enhancing the capacity of civil services capacity building ecosystem in the country.

In this civil service capacity building ecosystem, Civil Service Training Institutions are the most important actors of the supply-side, training 31 lakh employees of the Government of India. These institutions have the critical responsibility of providing lifelong learning to officers and acting as mentors throughout their careers. As one of the most integral parts of a civil servants' training journey, the institutes hold the duty of building capacity to create a responsive workforce, that is citizen centric. The institutes contribute to the four Es of civil service learning: Empowered learning, Effective Learning, Exploratory Learning and Electronic Learning. They also look to empower officers with role specific behaviours, functional expertise, and domain knowledge that facilitate officers to perform to the highest standards.

The National Standards for Civil Service Training Institutions (NSCSTI) has been developed by the Capacity Building Commission (CBC) to introduce Standards for best practices in the civil service capacity-building ecosystem. NSCSTI is an important element of the Nation's institutionalization of capacity building. The Standards will equip training institutions to help civil servants tackle emerging challenges of globalization, climate change, technology, and demography.

The standards will harmonize trainings and will be critical in enhancing training quality across civil service training institutions. The standards serve the vital function of providing a common baseline and a standard scale of measurement for the diverse training institutes in India. NSCSTI, based on strategic focus areas of training needs analysis, governance, impact assessment, phygital, faculty development and knowledge repository, will assist institutes in understanding their current capacity, as well as support them in adopting an aspirational path to achieve their specific goals.

The standards will be instrumental in transforming Indian Civil Services learning ecosystem. I commend the whole-of-government approach taken by the Commission while ideating on the focus area of the standards. It gives me great pride that India is the first country in the world to come out with a unique model to create standards for civil service training institutions. I hope India will soon be a lighthouse for countries across the globe.

(Narendra Modi)