

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No. 2020/M(C)/135/3_CPGRAM

3333284
New Delhi, dated: 16.12.2020

Principal Chief Mechanical Engineers,
All Zonal Railways.

Sub: Lack of amenities, cleanliness & hygiene in disabled friendly coach
Ref: DARPG/E/2020/20074 Dated 9.09.2020

Please find enclosed a complaint of National Coordinator, National Human Rights regarding various issues of passenger amenities, watering, cleanliness & hygiene in disabled friendly coach.

In this regard, Zonal Railway are advised to ensure proper upkeep of passenger amenities in disabled friendly coach and not to compromise proper watering, cleanliness & hygiene of these coaches.

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(Suman Kumar Tanti)
Director Mech. Engg. (Chg.)
Railway Board