

भारत सरकार Government of India
रेल मंत्रालय Ministry of Railways
रेलवे बोर्ड Railway Board

No. 2020/M(C)/135/3 CPGRAM

3333284
New Delhi, Dated-15.12.2020

PCMEs
All Zonal Railways
& ICF, RCF and MCF

Sub: Instruction in sleeper coaches about timing of use of berth for sitting and sleeping.

In reference to the subject a copy of complaint from Shri Rajendra Shinde on CPGRAMs (registration No. MORLY/E/2020/11921) is enclosed regarding not putting instruction for use of berth in reserved coaches.

The complainant has requested to reprint the timings of sitting and sleeping in coaches to make journey comfortable.

Accordingly it is requested to get the matter examined and to take further necessary action as per stipulated guidelines under intimation to this office.

For further necessary action please.

Suman Kumar Tanti
15/12/2020
(Suman Kumar Tanti)
Dir. Mech. Engg.(Chg.)
Railway Board

C/-ED/Carriage/RDSO for kind information and necessary action please.

PTO...