

भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
रेलवे बोर्ड (RAILWAY BOARD)

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New Delhi date: 05.07.2019

The Principal Chief Mech. Engg.(PCMEs),
All Indian Railways.

Sub: Conditions of LHB Chair Cars.

Ref: RB letter No. 2018/Transf. Cell/Conclave date 18.7.2018.

Numbers of passenger complaints are being received regarding poor conditions of chairs in chair car coaches. Large numbers of LHB chair cars are in service on Indian Railways mostly in Shatabdi Express/Double Decker coaches. The first chair car was made in 2003, thus chair cars are almost 15 years old. During my inspection I have observed that condition of many chairs in chair car particularly which are of older vintage is very poor.

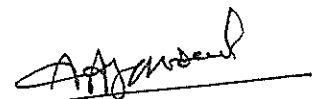
1. The cushioning effect has almost gone due to the old foam.
2. Cushion Cover is worn out, torn and in shabby condition.
3. Many of the arm rest are in dirty/damaged conditions.
4. Foot rests are not functioning in all three position.
5. Reclining mechanism is defective/jerky.
6. Many snack trays are shabby & defective.

Most of the above problem is directly related to the poor attention on chairs of CC rakes during POH in the workshops. Most of the time cushion cloth and cushion foam are not available when the coaches are undergoing POH. Similarly workshops are not paying attention for repairing of reclining mechanism, foot rest, arm rest and snack trays etc.

In this connection, already Railway Board has permitted refurbishment of coaches every six years during POH vide Railway Board's letter No. 2018/Transf.Cell/Conclave dated 18.7.2018, however very little effort are being made by the Railways in this direction and situation continues to be bad.

All PCMEs are therefore instructed to:-

- i) Ensure that the chairs of the AC chair cars are properly repaired and attended during POH.
- ii) To procure spare coach set of chair in every workshop so as to ensure that no chair car is allowed to leave workshops without proper attention during POH.
- iii) Also sensitized the division for repairs and rectification of defects in chairs during day to day maintenance to avoid public complaints.



(A.K. Agarwal)

Add. Member (Mech. Engg.)
Railway Board