GOVERNMENT OF INDIA MINISTRY OF RAILWAYS RAILWAY BOARD

No.2017/M(C)/58/2

New Delhi, dated 26th December 2017

The Pr. Chief Mechanical Engineers, All Zonal Railways

Sub: Condition of bio-toilets

Repeated complaints of poor condition of bio-toilets are being received by Railway Board. The complaints mainly pertain to choking and foul smell. On more than one occasion, Hon'ble MR has also expressed his serious concern about the foul smell in toilets.

A video conference by Member Rolling Stock is going to be held shortly on the subject of bio-toilets. All Railways may please start a drive to ensure that all the bio-toilets are in working condition when the train leaves depot. Surprise checks of quality of work done by OBHS staff should also be organized. In cases of failure/complaints, penalties must be imposed.

Information about AMOC of bio-toilets was also sought from Railways. Some of the Railways are yet to send the same. Please ensure that AMOC of bio-toilets is in place in your Railway.

(RL GUPTA) ADDL MEMBER/ME Railway Board

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