

भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
रेलवे बोर्ड (Railway Board)

No. 2017/M(C)/135/158

New Delhi dated 27.12.2017

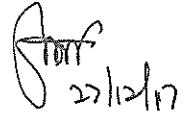
Principal Chief Mechanical Engineers,  
All Zonal Railways.

Sub: Non-functioning of electrical equipments in mobile pantry units on  
Indian Railways.

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The issue of non-functioning of electrical equipments and other defects in mobile pantry cars and mini pantries which affect the quality of catering services to passengers have been brought to the notice of Board by IRCTC vide their letter dated 24.11.2017. The details of the defects in the various pantry cars, as brought out by IRCTC, are enclosed.

2. Zonal Railways should take immediate action to ensure that the electrical equipments provided in mobile pantry cars and mini pantries are maintained in good fettle enabling rendering of quality catering services to the passengers. Further, it should be ensured all other defects and proper cleaning is carried out during primary maintenance and pantry cars/coaches with defects/improper cleaning are not permitted to run.



( डिम्पी गर्ग )

का.नि.यां.इं.(कोचिंग)

रेलवे बोर्ड

Encl.: As above

Copy to EDEE(G)/Railway Board  
28/12

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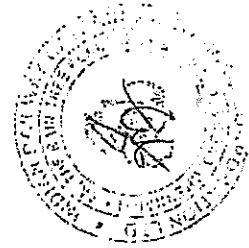
Condition of Pantry Car Equipments of Mobile Units over South Zone

| Sl. No. | Train No. | Train Name                | Batch No. | Hot Case |           | Water Boiler |           | Deep Freezer |           | Refrigerator |           | Bottle Cooler |           | Exhaust Fan |      | Remarks                                                                                                                        |
|---------|-----------|---------------------------|-----------|----------|-----------|--------------|-----------|--------------|-----------|--------------|-----------|---------------|-----------|-------------|------|--------------------------------------------------------------------------------------------------------------------------------|
|         |           |                           |           | Nos      | Condition | Nos          | Condition | Nos          | Condition | Nos          | Condition | Nos           | Condition |             |      |                                                                                                                                |
| 1       | 1223/70   | MAS-NZM Duranto Exp       | 1         | 3        | NW        | 3            | NW-1      | 2            | NW-2      | 1            | W         | 2             | NW-1      | NA          | NA   | AC coach                                                                                                                       |
| 2       | 2243/44   | MAS-CBE Shatabdi Exp      | EC        | 3        | W         | 1            | W         | 2            | W         |              | NA        |               | NA        | NA          | NA   | Minipantry Out of 8 coaches only 2 water boiler working. Deep freezer and bottle cooler doors broken condition in few coaches. |
|         |           |                           | C1        | 3        | W         | 1            | NW        | 1            | NW        |              | NA        | 2             | NW        | NA          | NA   |                                                                                                                                |
|         |           |                           | C2        | 3        | W         | 1            | NW        | 1            | W         |              | NA        | 2             | NW        | NA          | NA   |                                                                                                                                |
|         |           |                           | C3        | 3        | NW-1      | 1            | NW        | 1            | NW        |              | NA        | 2             | NW        | NA          | NA   |                                                                                                                                |
|         |           |                           | C4        | 3        | W         | 1            | NW        | 1            | NW        |              | NA        | 2             | W         | NA          | NA   |                                                                                                                                |
|         |           |                           | C5        | 3        | W         | 1            | NW        | 1            | W         |              | NA        | 2             | NW-1      | NA          | NA   |                                                                                                                                |
|         |           |                           | C6        | 3        | NW-1      | 1            | NW        | 1            | NW        |              | NA        | 2             | NW        | NA          | NA   |                                                                                                                                |
| 3       | 2257/08   | MAS-TVC AC Superfast exp. | C7        | 3        | W         | 1            | W         | 1            | W         |              | NA        | 1             | W         | NA          | NA   | Minipantry                                                                                                                     |
|         |           |                           | 1         |          |           | 2            | NW-1      | 2            | NW-1      | 2            | W         | 1             | W         | 2           | W    |                                                                                                                                |
|         |           |                           | 1         | 1        | NW        |              | NA        |              | NA        |              | NA        | 1             | NW        | NA          | NA   |                                                                                                                                |
|         |           |                           | 1         |          | NA        |              | NA        | 1            | 1         | 1            | NW        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 1         |          | NA        |              | NA        | 1            | NW        | 1            | W         |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 2         | 2        | NW        |              | NA        | 1            | NW        | 1            | W         |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 3         | 2        | NW        |              | NA        | 1            | W         | 1            | W         |               | NA        | 4           | NW-1 |                                                                                                                                |
| 4       | 2653/16   | GT Exp.                   | 4         | 2        | NW        |              | NA        | 1            | W         | 1            | NW        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 1         |          | NA        |              | NA        | 1            | W         | 1            | W         |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 2         |          | NA        |              | NA        | 1            | NW        | 1            | W         |               | NA        | 4           | NW-3 |                                                                                                                                |
|         |           |                           | 3         |          | NA        |              | NA        | 1            | W         | 1            | W         |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 4         |          | NA        |              | NA        | 1            | W         | 1            | NW        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 1         |          | NA        |              | NA        | 1            | W         | 1            | NW        |               | NA        | 4           | NW-2 |                                                                                                                                |
|         |           |                           | 2         |          | NA        |              | NA        | 1            | NW        | 1            | W         |               | NA        | 4           | W    |                                                                                                                                |
| 5       | 12621/222 | Tamilnadu Exp.            | 3         |          | NA        |              | NA        |              | NA        |              | NA        |               | NA        | 4           | NW-1 | Vestibule shutter at PAD side of WCB No. 94809 is in damaged condition                                                         |
|         |           |                           | 1         |          | NA        |              | NA        |              | NA        |              | NA        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 2         |          | NA        |              | NA        |              | NA        |              | NA        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 3         |          | NA        |              | NA        |              | NA        |              | NA        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 4         |          | NA        |              | NA        |              | NA        |              | NA        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 1         |          | NA        |              | NA        |              | NA        |              | NA        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 2         |          | NA        |              | NA        |              | NA        |              | NA        |               | NA        | 4           | W    |                                                                                                                                |
| 6       | 2625-26   | Kerala Exp.               | 4         | 2        | NW        |              | NA        | 1            | NW        | 1            | NW        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 5         | 2        | NW        |              | NA        | 1            | NW        | 1            | W         |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 6         | 2        | NW        |              | NA        | 1            | NW        | 1            | NW        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 1         |          | NA        |              | NA        |              | NA        |              | NA        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 2         |          | NA        |              | NA        |              | NA        |              | NA        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 3         |          | NA        |              | NA        |              | NA        |              | NA        |               | NA        | 4           | W    |                                                                                                                                |
|         |           |                           | 4         |          | NA        |              | NA        |              | NA        |              | NA        |               | NA        | 4           | W    |                                                                                                                                |

| Sl. No. | Train Name      | Batch No. | Hot Case |           | Water Boiler |           | Deep Freezer |           | Refrigerator |           | Bottle Cooler |           | Exhaust Fan |           | Remarks |
|---------|-----------------|-----------|----------|-----------|--------------|-----------|--------------|-----------|--------------|-----------|---------------|-----------|-------------|-----------|---------|
|         |                 |           | Nos      | Condition | Nos          | Condition | Nos          | Condition | Nos          | Condition | Nos           | Condition |             |           |         |
| 1       | 1C5-5-46        | 1         | 15801    | 2         | NW           | NA        | 1            | NW        | NA           | NA        | NA            | NA        | 4           | W         |         |
|         |                 | 2         | 97826    | 2         | NW           | NA        | 1            | NW        | 1            | FW        | NA            | NA        | 4           | NW-1      |         |
|         |                 | 3         | 97812    | 2         | NW           | NA        |              | NA        |              | NA        | NA            | NA        | 4           | W         |         |
|         |                 | 4         | 97822    |           | NA           | NA        | 1            | NW        |              | NA        | NA            | NA        | 4           | NW-3      |         |
|         |                 | 1         | 12801    | 2         | NW           | NA        | 1            | NW        |              | NA        | NA            | NA        | 4           | W         |         |
| 1       | 1C5-1-82        | 2         | 94810    |           | NA           | NA        | 1            | W         |              | NA        | NA            | NA        | 4           | W         |         |
|         |                 | 3         | 94807    | 2         | NW           | NA        |              | NA        | 1            | FW        | 1             | NW        | 4           | W         |         |
|         |                 | 4         | 97813    |           | NA           | NA        |              | NA        | 1            | FW        |               | NA        | 4           | W         |         |
|         |                 | 5         | 94802    |           | NA           | NA        | 1            | NW        | 1            | FW        |               | NA        | 4           | W         |         |
|         |                 | 1         | 94803    |           | NA           | NA        | 1            | NW        |              | NA        | NA            | NA        | 4           | W         |         |
| 1       | 1C5-1-52        | 2         | 93805    | 2         | NW           | NA        | 1            | NW        | 1            | FW        |               | NA        | 4           | W         |         |
|         |                 | 1         | 97811    | 2         | NW           | NA        | 1            | NW        |              | NA        | NA            | NA        | 4           | NW-1      |         |
| 1       | 1C5-1-54        | 1         | 11801    |           | NA           | NA        | 1            | W         | 1            | FW        |               | NA        | 4           | W         |         |
|         |                 | 1         | 11801    |           | NA           | NA        | 1            | W         | 1            | FW        |               | NA        | 4           | W         |         |
| 1       | Duronto Express | PC        | 11803    | 1         | W            | 1         | W            | 1         | W            | 1         | W             | 1         | W           | Chimney-1 | W       |
|         |                 | A-1       | 10090    | 1         | W            | NA        | 1            | W         |              | NA        | 1             | W         |             |           |         |
|         |                 | A2        | 11075    | 1         | W            | NA        | 1            | W         |              | NA        | 1             | W         |             |           |         |
|         |                 | A-3       | 14060    | 1         | W            | NA        | 1            | W         |              | NA        | 1             | W         |             |           |         |
|         |                 | B-1       | 11141    | 1         | W            | NA        | 1            | NW        |              | NA        | 1             | NW        |             |           |         |
|         |                 | B-2       | 10947    | 1         | W            | NA        | 1            | NW        |              | NA        | 1             | NW        |             |           |         |
|         |                 | B-3       | 14113    | 1         | W            | NA        | 1            | W         |              | NA        | 1             | W         |             |           |         |
|         |                 | B-4       | 14132    | 1         | W            | NA        | 1            | NW        |              | NA        | 1             | W         |             |           |         |
|         |                 | B-5       | 14110    | 1         | W            | NA        | 1            | W         |              | NA        | 1             | W         |             |           |         |
|         |                 | B-6       | 11105    | 1         | W            | NA        | 1            | NW        |              | NA        | 1             | W         |             |           |         |
|         |                 | B-7       | 11976    | 1         | W            | NA        | 1            | W         |              | NA        | 1             | W         |             |           |         |
| 1       | 2233/14         | B-8       | 11966    | 1         | W            | NA        | 1            | NW        |              | NA        | 1             | NW        |             |           |         |
|         |                 | B-9       | 14121    | 1         | W            | NA        | 1            | W         |              | NA        | 1             | W         |             |           |         |
|         |                 | B-10      | 11145    | 1         | W            | NA        | 1            | W         |              | NA        | 1             | W         |             |           |         |
|         |                 | B-11      | 10110    | 1         | W            | NA        | 1            | NW        |              | NA        | 1             | NW        |             |           |         |
|         |                 |           |          |           |              |           |              |           |              |           |               |           |             |           |         |

Mini Pantry  
Not Applicable

| Sl. No. | Train No.     | Train Name          | Batch No. | WCB No. | Hot Water |           | Deep Freezer |           | Refrigerator |           | Bottle Cooler |           | Exhaust Fan |      | Remarks     |
|---------|---------------|---------------------|-----------|---------|-----------|-----------|--------------|-----------|--------------|-----------|---------------|-----------|-------------|------|-------------|
|         |               |                     |           |         | Nos       | Condition | Nos          | Condition | Nos          | Condition | Nos           | Condition |             |      |             |
| 16      | 2255/32-93/94 | Rajdhani Express    | Rake-1    | 14802/  | 3         | W         | 3            | NW-1      | 3            | W         | 3             | W         | Chimney-1   | W    | Mini Pantry |
|         |               |                     | H-1       | 15007   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
|         |               |                     | A-1       | 15085   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
|         |               |                     | A-2       | 13053   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
|         |               |                     | A-3       | 14051   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
|         |               |                     | A-4       | 10086   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
|         |               |                     | A-5       | 14082   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
|         |               |                     | B-11      | 11136   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
|         |               |                     | B-10      | 14135   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
|         |               |                     | B-9       | 11143   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
|         |               |                     | B-8       | 14101   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
|         |               |                     | B-7       | 14120   | 3         | W         | 3            | NW-1      | 3            | W         | 3             | NW-1      |             |      |             |
|         |               |                     | B-6       | 14130   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
|         |               |                     | B-5       | 14117   | 3         | NW-1      | 3            | NW-1      | 3            | W         | 3             | NW-1      |             |      |             |
|         |               |                     | B-4       | 14134   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
|         |               |                     | B-3       | 13112   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
| 17      | 12023/27      | Satabdi Express     | B-2       | 13112   | 3         | W         | 3            | NW-1      | 3            | W         | 3             | NW-1      |             |      | Mini Pantry |
|         |               |                     | B-1       | 14106   | 3         | W         | 3            | W         | 3            | W         | 3             | W         |             |      |             |
|         |               |                     | E-1       | 10877   | 1         | W         | 1            | W         | 1            | W         | 1             | NW-1      |             |      |             |
|         |               |                     | C-1       | 12151   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
|         |               |                     | C-2       | 10155   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
|         |               |                     | C-3       | 10153   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
|         |               |                     | C-4       | 10154   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
|         |               |                     | C-5       | 10158   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
|         |               |                     | C-6       | 14151   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
|         |               |                     | C-7       | 10157   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
|         |               |                     | C-8       | 14153   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
|         |               |                     | C-9       | 14160   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
|         |               |                     | C-10      | 10159   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
|         |               |                     | C-11      | 14154   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
|         |               |                     | C-12      | 14161   | 1         | W         | 1            | W         | 1            | W         | 1             | W         |             |      |             |
| 18      | 12255/54      | Anga Express        | 1         | 10807   | 2         | NW-2      | 2            | W         | 2            | W         | 2             | W         | 3           | W    |             |
| 19      | 13535/54      | BGT Express         | 1         | 03803   | NA        | NA        | 1            | W         | 1            | W         | 1             | W         | 4           | W    |             |
| 20      | 11731/52      | Swarnajanti Exp     | 1         | 98804   | NA        | NA        | 1            | NW-1      | 1            | NW-1      | 1             | W         | 4           | W    |             |
| 21      | 82651/52      | YPR-SVD+ Sivdha Exp | 1         | 04806   | NA        | NA        | 1            | NW-1      | 1            | NW-1      | 1             | W         | 4           | W    |             |
| 22      | 82655/54      | YPR-JP Sivdha Exp   | 1         | 10801   | 3         | W         | 3            | W         | 3            | W         | 3             | W         | 3           | NW-3 |             |



**Tr.No. 12007/08 MAS-MYS-MAS Shatabdi Express**

| S.no | Coach no   | water Boiler  | Hot Case    | Bottle Cooler | Deep Freezer |
|------|------------|---------------|-------------|---------------|--------------|
| 1.   | EC - 14885 | Not working   | working     | working       | Not working  |
| 2.   | C1 - 8154  | Not working   | working     | working       | Not working  |
| 3    | C2 - 14162 | Not working   | working     | working       | Not working  |
| 4    | C3 - 13155 | Not working   | working     | working       | Not working  |
| 5    | C4 - 14161 | working       | working     | working       | working      |
| 6    | C5 - 13158 | Not working   | working     | working       | Not working  |
| 7    | C6 - 8155  | Not working   | working     | working       | Not working  |
| 8    | C7 - 8153  | Not working   | working     | working       | Not working  |
| 9    | C8 - 8151  | Not Available | working     | working       | Not working  |
| 10   | C9 - 14159 | Not working   | working     | working       | Not working  |
| 11   | C10 - 8152 | Not Available | working     | working       | Not working  |
| 12   | C11 - 8158 | Not Available | Not working | working       | working      |

\* Service trollies are not provided in the coaches.

**Tr.No. 12243/44 MAS-CBE-MAS Shatabdi Express**

| S.no | Coach no   | water Boiler | Hot Case    | Bottle Cooler | Deep Freezer |
|------|------------|--------------|-------------|---------------|--------------|
| 1.   | EC - 12892 | working      | working     | Not working   | working      |
| 2.   | C1 - 14154 | Not working  | working     | Not working   | Not working  |
| 3    | C2 - 14160 | Not working  | working     | Not working   | Not working  |
| 4    | C3 - 13159 | Not working  | working     | Not working   | Not working  |
| 5    | C4 - 12156 | working      | working     | Not working   | Not working  |
| 6    | C5 - 13162 | working      | working     | Not working   | working      |
| 7    | C6 - 14152 | working      | working     | Not working   | working      |
| 8    | C7 - 14151 | Not working  | Not working | Not working   | Not working  |

Tr.No. 12269/70 MAS-NZM-MAS Duranto Express

| S.no | Coach no                      | Hot Case                                                                             | Bottle Cooler | Deep Freezer                                                                                                              |
|------|-------------------------------|--------------------------------------------------------------------------------------|---------------|---------------------------------------------------------------------------------------------------------------------------|
| 1.   | H1 - 16005                    | Not Available                                                                        | Not Available | Not Available                                                                                                             |
| 2.   | A1- 15056                     | Not Available                                                                        | Not Available | Not Available                                                                                                             |
| 3    | A2 - 13061                    | working                                                                              | Not working*  | working                                                                                                                   |
| 4    | B1 - 13125                    | working                                                                              | working       | working                                                                                                                   |
| 5    | B2- 14102                     | Working#                                                                             | working       | working                                                                                                                   |
| 6    | B3 -13123                     | working                                                                              | Not working   | working                                                                                                                   |
| 7    | B4 - 16149                    | working                                                                              | working       | working                                                                                                                   |
| 8    | WCBAC<br>16801<br>(pantry Car | Water Boiler - 3 nos. working<br>cases - 3 nos. working<br>Ele. Coil Range- working. | Hot           | Refrigerator - 1 no. working<br>Deep Freezer-1 no. working<br>Chimney - 03 nos. working<br>Insectocutor - 02 nos. working |

\* Deep freezer in locked condition.

# No Door for Hot Case.

Tr.No. 22625/26 MAS-SBC-MAS Double Deker Express

| S.no | Coach no   | water Boiler | Hot Case    | Bottle Cooler | Deep Freezer |
|------|------------|--------------|-------------|---------------|--------------|
| 1.   | C1- 12878  | working      | working     | working       | working      |
| 2.   | C2 - 12885 | Not working  | Not working | Not working   | Not working  |
| 3    | C3 - 12884 | working      | working     | working       | Not working  |
| 4    | C4 - 12881 | working      | working     | working       | Not working  |
| 5    | C5 -12876  | working      | working     | working       | working      |
| 6    | C6 - 12887 | working      | working     | working       | working      |
| 7    | C7 - 12882 | working      | working     | working       | Not working  |
| 8    | C8- 12886  | Not working  | Not working | Not working   |              |