भारत सरकार GOVERNMENT OF INDIA रेल मंत्रालय MINISTRY OF RAILWAYS रेलवे बोर्ड (RAILWAY BOARD)

No.2007/M(C)/137/2 (CMG)

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New Delhi dated 07-.07.2017

The Chief Mechanical Engineers, (All Indian Railways).

Sub: Warranty period for various Coaching items as per RDSO Specifications.

Ref: MC/Misc/Firm dated 16.3.2017.

Vide letter No.MC/Misc/Firm dated 16.3.2017, RDSO has advised the Railways of the warranty periods for various coaching items. However, it is seen that often the Zonal Railways are not lodging claims for the items failed within the warranty period as circulated by RDSO.

The Zonal Railways (Workshop and Coaching Depots) are advised to ensure that the warranty claims are lodged as per the prescribed warranty periods for all items that fail within the warranty period.

This issues was also discussed vide item No.1.26 of the of the minutes of the CME's Conference held at Nainital on 5th and 6th May, 2017.

Please ensure strict compliance.

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(R.N. Misra) Addl. Member (PU) Railway Board