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भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
रेलवे बोर्ड (RAILWAY BOARD)

No.2003/M(C)/141/3

New Delhi dated 19.05.2017

Chief Mechanical Engineers,
All Zonal Railways.

Sub: Dealing with bad odour emanating of toilets of coaches.

**Ref: Railway Board letters of even number dated 10.07.2012
for installation of Automatic hygiene and odour control
system and reminders dated 23.07.2015 & 16.09.2016.**


There have been consistent complaints from passengers about the bad odour emanating from the toilets of coaches. This problem is noticed in some of the coaches at the train originating station itself which is quite unacceptable. This problem is noticed due to lack of effective actions on certain maintenance instructions, reiterated from time to time in this regard, which are as under:

- (i) Toilet floor should be dry when the rake is berthed in the platform.
- (ii) Deodorant/Air Freshener to be used in toilets on completion of all maintenance activities to give pleasant smell, when the rake is berthed in the platform of originating station.
- (iii) An effective air freshener should be available in the toilets of coaches, particularly AC coaches, to mask the bad odour throughout the journey.

To compound this problem, the effective induced draft toilet ventilation system is also not functional in most of the LHB coaches, mainly due to the problems in the duct as well as in the blower operation. In some of the trains with OBHS provision also, perceptible improvement in this regard is not evidenced, due to inadequate/improper work practices as well as supervision.

All CMEs shall review the existing practices in the Coaching Depots and instructions given to tackle the problem of bad odour emanating from the toilets of coaches effectively by resorting to corrective measures in all the above said areas with immediate effect.

A line in reply regarding the action taken shall be sent on or before 31.05.2017.


(RAVINDRA GUPTA)
Member Rolling Stock
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