



भारत सरकार Government of India
रेल मंत्रालय Ministry of Railways
रेलवे बोर्ड Railway Board



No.2023/M(C)/165/5

New Delhi, Date: 30/12/2024

General Manager
All Zonal Railways


Sub: Updation of Unusuals pertaining to Coaches on CMM

Ref: This office letter of even no dated 18.06.2024 (copy attached)

- A. Vide letter under reference, it was informed that CRIS has developed functionality for capturing the unusuals pertaining to coaches on CMM. This will help in populating the unusuals in the history of a particular coach so that the primary and other-end depots are aware of the unusual and ensure that the same is properly investigated and attended at the time of primary/other-end examination.
- B. CRIS has also included capturing of unusuals of Vande Bharat trains in the same. Detailed process for the same has already been elaborated in the letter under reference.
- C. A review of coaching unusuals from 1st Nov 2024 to 27th Dec 24 was done at Board. It is seen that:
1. Only 8% of Coaching Unusuals on account of Air conditioning, Train lighting etc have been acknowledged by the divisions (Details at Annx I), and 92% are still pending for acknowledgement. This shows that Proper mechanism is yet to be set up in controls to start acknowledgement of coaching unusuals on all these account.
 2. About 81% of Coaching Unusuals on account of repeated pressure drop, brake binding etc, have been acknowledged (Railway wise status at Annx. II): the balance should be acknowledged.
 - a. However, only 43% of the unusual cases acknowledged above have been marked 'Attended and completed', and 57% coaches are still pending closure (Railway wise position at Annx III): the balance ones to be closed after proper attention.

In view of the above, it is desired that:

1. System for acknowledging the unusual in the divisional control of the territorial railways should be immediately established for all unusuals pertaining to all Coaching stock (LHB and Vande Bharat).
2. All depots should be advised to investigate and record the reasons for unusuals at the time of primary/other-end examination and enter final remarks.


(रवि जैन)
कार्यकारी निदेशक / यांत्रिक इंजी. कोचिंग
रेलवे बोर्ड

Copy to PCMEs All Zonal Railways for kind information and necessary action please.

Annexure-I				
Unusual Report from 01/11/2024 to 27/12/2024 For Air conditioning, Train Lighting etc				
Territorial Railway	Total ICMS Reported Cases	Total Cases Acknowledged By Division	Total Cases Pending to be Acknowledged By Division	Total Cases Acknowledged By Division (Linked With Coach)
CR	61	0	61	0
ECOR	31	0	31	0
ECR	63	0	63	0
ER	58	0	58	0
NCR	38	0	38	0
NER	9	0	9	0
NFR	20	0	20	0
NR	79	0	79	0
NWR	14	0	14	0
SCR	14	0	14	0
SECR	17	0	17	0
SER	29	0	29	0
SR	25	7	18	2
SWR	5	0	5	0
WCR	67	37	30	35
WR	47	0	47	0
Total	577	44	533	37

Annexure - II				
Unusual Report from 01/11/2024 to 27/12/2024 For Pressure Drop, Brake binding etc				
Territorial Railway	Total ICMS Reported Cases	Total Cases Acknowledged By Division	Total Cases Pending to be Acknowledged By Division	Total Cases Acknowledged By Division (Linked With Coach)
CR	347	271	76	271
ECOR	49	18	31	18
ECR	117	106	11	99
ER	16	0	16	0
NCR	348	328	20	291
NER	39	33	6	33
NFR	103	52	51	30
NR	167	127	40	118
NWR	46	46	0	46
SCR	130	60	70	60
SECR	50	37	13	36
SER	85	47	38	34
SR	40	39	1	38
SWR	33	28	5	26
WCR	293	291	2	281
WR	191	176	15	174

Annexure- III

Unusual Report from 01/11/2024 to 27/12/2024 For Pressure Drop, Brake binding etc

Owning Railway	Total Coaches Attended and Completed	Total Coaches Partially Attended	Total Coaches Not Attended
CR	207	0	91
ECOR	5	0	69
ECR	63	0	22
ER	44	2	32
NCR	15	0	43
NER	48	0	14
NFR	9	0	83
NR	17	0	153
NWR	35	0	37
SCR	16	0	68
SECR	10	0	20
SER	8	0	75
SR	103	0	14
SWR	41	0	39
WCR	57	0	8
WR	28	1	193