

भारत सरकार Government of India

रेल मंत्रालय Ministry of Railways

रेलवे बोर्ड Railway Board

E Office: 3435093

File No. 96/M(C)/141/77

New Delhi, Dated 04.11.2024

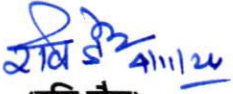
General Managers,

All Zonal Railways

Sub: Nomination of watering points in diverted trains

During analysis of RailMadad complaints, it has been observed that during diversion of trains due to scheduled NI/maintenance activities etc., the alternate en-route watering and CTS points are not being notified along with the diverted route. This leads to passenger inconvenience and watering complaints.

It is therefore advised that all Zonal Railways should ensure proper notification of watering and CTS points for the diverted trains, and the same should be issued along with the diversion notification in case of scheduled diversion.


(रवि जैन)

कार्य. निदेशक / यांत्रिक इंजी. को.

रेलवे बोर्ड

Copy to:

PCMEs all Zonal Railways for kind information and necessary action please

PED/Coaching/RB for kind information and necessary action please.