

भारत सरकार Government of India
रेल मंत्रालय Ministry of Railways
रेलवे बोर्ड Railway Board



(E-File no. 3333382)

2020/M(C)/137/2Pt2

New Delhi-08.09.2022.

General Manager,
All Zonal Railways

Sub: Provision of Linen in 3 AC Economy coaches (LWACCNE).

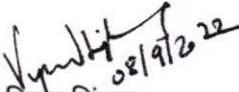
- Ref: i. NR's letter no. 802-M/6/17/linen/Pt/IV/MC-I dated 17.03.2022.
ii. WR's letter no. M 442/19/3 Linen Management dated 17.03.2022.
iii. Railway Board's letter no. 2020/M(C)/137/2Pt2 dated 12.04.2022.

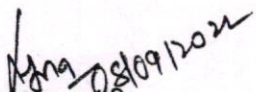
Vide above reference iii, guidelines regarding provision of Linen and blanket services in LWACCNE coaches have been issued with the approval of Board.

The matter has further been deliberated at Board and accordingly with the approval of Board (CRB & CEO, MTRS, MOBD, and MF) Zonal Railways and PUs are advised as follow:

- To provide linen in all AC Economy coaches as per standard compliment from 20.9.2022.
- To utilize the berths number 81, 82 & 83 in existing 3 AC economy coaches for storage space for linen. The passengers who are allotted the berths (81, 82 & 83) in 3 AC economy coaches for reservation dates 20.9.2022 & thereafter, should be adjusted in the train by releasing Emergency quota. Zonal Railways should inform these passengers through SMS alerts.
- To block booking of berths number 81, 82 & 83 in AC economy coaches in trains beyond Advance booking period (ARP) or No booking date.

A compliance report may also be sent to the concerned at Board in this matter within 15 Days of implementation of this letter.


(विपुल सिंहल)
निदेशक/ यात्री विपणन
रेलवे बोर्ड


(सुमन कुमार तंती)
निदेशक / यांत्रिक इंजी. को
रेलवे बोर्ड

C/o-EDPM/RB, EDME/EnHM&Proj., ED/Chg./RB for kind information and necessary action please.
-PCMEs and PCCMs/ All Zonal Railways - for kind information and necessary action please.



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No. 2020/M(C)/137/2 Pt2

E-File No. 3333382)
New Delhi, Dated-12.04.2022

General Managers,
All Zonal Railways

Sub: Provision of Linen in LWACCNE, AC Economy class LHB coaches.

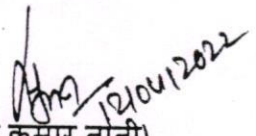
- Ref: (i). Railway Board's letter no. TC-II/2910/2020/SOP-Rail-Covid 19 dated 10.03.2022.
(ii). NR's letter no. 802-M/6/17/linen/Pt/IV/MC-I dated 17.03.2022.
(iii). WR's letter no. M 442/19/3 Linen Management dated 17.03.2022.

Vide letter under reference (i), provision of linen, blanket and curtain services in trains has been restored. Various references have been received from Zonal Railways regarding unavailability of Linen space in LHB AC Economy Coach (LWACCNE) and thereby difficulty in provision of linen for AC-Economy passengers.

The matter has been examined at Board in consultation with Passenger Marketing , Traffic Commercial (rates) and Traffic Coaching directorates and accordingly in view of provision of SMART HVAC and thus controlled temperature within the AC Economy Coaches, it is advised that Linen and Blanket in AC economy Coaches may not be provided.

It is also advised accordingly to inform passengers through the e/printed ticketing system and/or via other means that Linen and Blanket is not being provided in AC Economy (LWACCNE) coaches.

The above has the approval of Board (MTRS and MOBD).


(सुमन कुमार तांती)
निदेशक / यांत्रिक इंजी./कोचिंग
रेलवे बोर्ड

C/-PCMEs/All Zonal Railways for kind information and necessary action please.
✓ED/EnHM/RB for kind information and necessary action please.