
 आज़ादी का अमृत महोत्सव	भारत सरकार Government of India रेल मंत्रालय Ministry of Railways रेलवे बोर्ड Railway Board	 Azadi Ka Amrit Mahotsav
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No. 2022/M(C)/165/6_Drive

E file No: 3394555
New Delhi, Dated: 17.06.2022

Principal Chief Mechanical Engineer,

All Zonal Railways

Sub: Drive for Upkeep of onboard amenities in trains.

Ref: RB's Letter No. 2022/TG-IV/Cleanliness drive Dated 06.06.2022

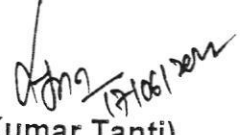
Ref above, instructions have been issued to Zonal Railways to conduct a drive of 15 days for special attention in maintaining cleanliness & hygiene of coaches and ensuring proper upkeep of onboard amenities in trains by field officers. (Copy Attached)

In this regard it is advised to all supervisors and officers to participate in the drive and enter feedbacks daily in the Google sheet. The link is reproduced as below:

https://docs.google.com/spreadsheets/d/12PjtHLd3k0ozrUkUSO_5f_E_4kjHli--pPxRjU4jCuQ/edit?usp=sharing

A detail report regarding the outcome of the drive may also be sent on prescribed format to Board by 06.07.2022 positively.

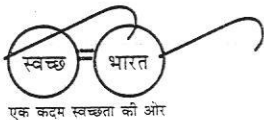
For necessary action please.


(Suman Kumar Tanti)
Dir. Mech. Engg.(Chg.)
Railway Board.

email on 18-06-22



सत्यमेव जयते



अपर सदस्य (वाणिज्य) रेलवे बोर्ड
रेल मंत्रालय

भारत सरकार

रेल भवन, नई दिल्ली-110001

ADDL. MEMBER (COMML.) RAILWAY BOARD

MINISTRY OF RAILWAYS

GOVERNMENT OF INDIA

RAIL BHAVAN, NEW DELHI-110001

SUNIL KUMAR GARG

D.O No 2022/TG-IV/cleanliness drive

Dated 06.06.2022

Dear Shri *Lahoti*,

Sub: Drive to be launched for ensuring upkeep of onboard amenities in trains

Indian Railways have taken many steps to meet the ever increasing expectation of travelling passengers. It should be IRs endeavor to provide top of line service in every aspect of passenger travel comfort and as such it needs constant monitoring and supervision by field level officials. Special attention is needed in maintaining cleanliness & hygiene of coaches including toilets and ensuring proper upkeep of other passenger amenities items such as condition of seats/ berths and ancillary fittings such as charging points, snack table/ tray, LED lightings etc. It is also important to provide good quality catering service focusing on quality/ hygiene of food and use of good quality crockery.

It is desired that a 15 days drive w.e.f 08.06.22 may be launched involving officials of Commercial, Mechanical and Electrical departments to identify and rectify deficiencies related to onboard passenger amenities such as those mentioned above, in all trains including premium trains.

A daily feedback is anticipated in google sheet the link of which is as below (which is also being sent separately):

https://docs.google.com/spreadsheets/d/12PjtHLD3k0ozrUkUSO_5f_E_4kjHli--pPxRjU4jCuQ/edit?usp=sharing

A detailed report regarding the outcome of the drive may also be sent to Board by 24.6.2022 for appraisal.

With regards,

Yours sincerely,

Sunil Kumar Garg
6-6-2022

(Sunil Kumar Garg)

Shri Anil K. Lahoti,
General Manager,
Central Railway,
Mumbai.

S. No.	ZR	Date of inspection	Name of Inspecting Officer and Designation	Train No	Electrical issues like LED fittings, fan, AC etc	Mechanical issues like condition of seats, snack table etc.	Cleanliness/hygiene issues like coach and toilet cleanliness	Catering services issues like pantry car equipments, crockery etc	Any other issues	Remarks
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