

**Dr. Anil Kumar**  
**Director General(RHS)**

**D.O.2016/H/16/1/Misc. New Delhi, Dated: 28.11.2016**

**My Dear all CMDs & CMOs,**

**Sub: Availability of Sr. Doctors in the OPDs**

In the PNM meeting at Railway Board, the matter was raised that many doctors are involved in administrative work which is affecting the patient care in OPD as well as indoor in various Divisional & Central Hospitals over Indian Railways. It was also pointed out that many a time IRMS doctors are not available in OPD & the patients seeking specialists opinion are disposed off by the junior doctors which is not acceptable.

In view of above it is advised that while delivering such duties by the doctors this may be ensured that patient care is not affected. All patients attending the hospitals should be given proper attention.

The above may be followed in true spirit. MDs & CMSs may be advised accordingly.

*Dr Anil Kumar*  
28/11/16  
**(Dr Anil Kumar)**

**Chief Medical Directors**  
**All Indian Railways**

**Chief Medical Officers**  
**All Production Units, NAIR & RDSO**