

Government of India (भारत सरकार)

Ministry of Railways (रेल मंत्रालय)

Railway Board (रेलवे बोर्ड)

No.2016/H-1/11/69/Hospital Recognition

22
Dated .11.19

The General Managers,
All Indian Railways/PUs.

Sub:- 1.Empanelment of Private Hospitals / Diagnostic etc - Reg.
2.Transparency in provision of treatment to railway beneficiary in
Railway empanelled hospitals/ diagnostic etc.

Railway Board has taken various steps and framed policies from time to time for making the process of empanelment of private hospitals simplified and fast for the benefit of Railway beneficiaries. All the relevant policy letters and instructions issued on the subject matter upto October, 2019 have been given below for the information and guidance of all concerned:

S. N.	Letter No. and Date of Issue	Letter Subject	Contents
1	2014/H-1/19/3/PNM dated 05.10.2015.	Delegation of powers to General Managers to recognize CGHS empanelled hospitals at Zonal level.	<ul style="list-style-type: none">• Powers delegated to GMs to empanel CGHS empanelled hospitals at CGHS rates.• A Memorandum of Understanding (MoU) to be entered into by Railway and empanelling hospital was also issued along with the letter.
2	2016/H-1/11/69 Hospital Recognition dated 23.12.2016.	Adoption of common Memorandum of Understanding for empanelment of private hospitals.	<ul style="list-style-type: none">• Powers delegated to GMs to empanel ECHS and ESIC empanelled hospitals apart from CGHS empanelled hospitals.• It was also laid down that once a hospital is recognized by any unit of Railway, it shall be empanelled for the whole of Indian Railway.• A common MoU was also issued to be entered into by Railway and empanelling hospital was also issued along with the letter.• A Bill Processing Agency (BPA) to process the bills for providing medical treatment to Railway beneficiaries by empanelled hospitals was also introduced.

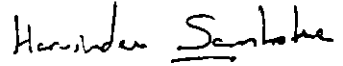
			<ul style="list-style-type: none"> The empanelled hospitals had also to provide treatment to CTSE cardholders Railways.
3	2017/Tran/01/Policy dated 18.10.2017.	Delegation of powers to GMs and DRMs.	Full powers delegated to the GMs to empanel private hospitals at Zonal level.
4	2017/Tran/01/Policy/Pt.I dated 30.11.2017.	Delegation of powers for empanelment of private hospitals for referral.	Full powers to empanel private hospitals for referral were delegated to DRMs for Divisions and CWMs for workshops.
5	2016/H-1/11/59/Policy dated 25.04.2018.	Comprehensive procedure, guidelines and check list for empanelment of private hospitals.	Comprehensive procedure, guidelines and check list for empanelment of private hospitals were issued to the Railways to empanel the hospitals at their level.
6	2018/Trans Cell/Health/CGHS S dated 26.10.2018.	Recognition of CGHS empanelled hospitals.	Board approved the recognition of all CGHS empanelled hospitals at CGHS rates of the city.
7	2016/H-1/11/69 Hospital Recognition dated 08.05.2018.	Entitlement of Hospital Wards for Railway Medical beneficiaries in Railway empanelled hospitals.	Ward entitlement as per CGHS policy based on basic pay in Railway empanelled hospitals.

It is advised to evaluate the process of empanelment in your Zones and empanel hospitals/diagnostic centres etc. as per various instructions issued above.

Railway and Production Unit must display all details of empanelled private hospital/diagnostic centers in their websites along with the name and contact details of one senior nodal doctor and contact details of empanelled hospitals/diagnostic centers.

Railway will also ensure that empanelled hospital/diagnostic centers also have a separate kiosk for Railway beneficiaries and display the same in their reception area with contact details of their nodal person and nodal Railway doctor.

Compliance of same may be informed to this office


(Mrs. H. K. Sanhotra)
Joint Director-II/ Health
Railway Board

Copy for information & necessary action to:
The PCMDs/CMOs/CMSs, All Indian Railways & Production Units.