

GOVERNMENT OF INDIA भारत सरकार
MINISTRY OF RAILWAYS रेल मंत्रालय
(RAILWAY BOARD रेलवे बोर्ड)

No. 2018/H-1/11/11/Ayushman

New Delhi, Dated 27.02.2019

General Manager(s)
All Indian Railways
(Including PUs & RDSO)

Sub:- Implementation of Ayushman Bharat Yojna (Pradhan Mantri Jan Arogya Yojna) in Railway Hospitals-Reg.

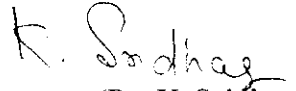
Ref:- Railway Board's letter No. 2018/H-1/11/11/Ayushman dated 26.02.2019.

Attention is invited to this office letter cited under reference along with which a copy of MoU entered into with the National Health Agency relating rendering of medical facilities of eligible beneficiary of Ayushman Bharat Yojna has been sent to the zone. As may be seen therefrom, the following infrastructure facility is to be made available in each participating hospital for facilitating smooth rendering of facility to the beneficiary:-

1. The Non-Medical coordinator/Arogya Mitra for the helpdesk role for the patients visiting the hospital, action as a facilitator for beneficiaries and are the face of interaction for the beneficiaries. Their role will be include helping in beneficiary identification & verification at reception preauthorization, claim settlement, follow-up and Kiosk-management (including proper scheme IEC).
2. The medical coordinator (identified doctor in the Railway Hospitals) for facilitate submission of online pre-authorization and claims requests, follow up for meeting any deficiencies and coordinating necessary and appropriate treatment in the hospitals.
3. The Kiosks need to be equipped with IT Hardware requirements such as desktop/laptop with internet, printer webcam, scanner/fax, bio-metric device etc. as mandated by the NHA from time to time.

In compliance of the above provision, it may please be ensured that Arogya Mitra is appointed in each of the participating hospital and a computer with internet facility be installed at appropriate place for functioning of the Arogya Mitra. Appointment of the Arogya Mitra and availability of computer etc., should be made on immediate basis so that rendering of facility in the identified hospital is ensured with immediate effect. As has already been advised, the Arogya Mitra and the railway doctor nominated for the purpose are properly trained as per schedule provided by National Health Agency. A compliance report, zone-wise, in the matter may please be sent to this office immediately for records and submission of the consolidated position to the Board and Hon'ble MR.

This has the approval of Director General (RHS).


(Dr. K. Sridhar)
Executive Director, Health (G)
रेलवे बोर्ड/ Railway Board.

Copy to :-

- i. **Principal Chief Medical Director/Chief Medical Officer(s), All Indian Railways (including PUs & RDSO).**
- ii. **Principal Chief Personnel Officer(s)/CPOs, all zones and PUs including RDSO.**
- iii. **Principal Finance Advisors, All Indian Railways (including PUs & RDSO).**
- iv. **National Health Agency (Govt. of India), Kind attention Dr. Jeetu Lal Meena, Jeevan Bharti, 9th Floor, Tower 1, Janpath, Connaught Place, New Delhi, Delhi 110001, drjlmeena@gmail.com. They are requested to arrange for imparting training to the nominated doctors and the officials immediately.**