

GOVERNMENT OF INDIA/भारत सरकार
MINISTRY OF RAILWAYS/रेल मंत्रालय
(RAILWAY BOARD/रेलवे बोर्ड)

No. 2017/H/1-1/Hospital Management

New Delhi, Dated 20.12.2017

Principal Chief Medical Directors,
All Indian Railways Including PUs.

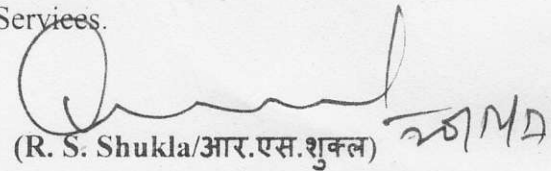
Sub:- Arrangement of Signages / Colour Strips / Layout maps in all Railway Health Institutions – regarding.

During the discussion in the meeting with Pr. CMDs held in Rail Bhawan on 05.12.2017, it was decided that the following arrangements will be made immediately in each Railway Hospital/ Health Units:-

- (i) Provision of Bilingual or Trilingual Uniform Signage
- (ii) Colour Strips
- (iii) Layout maps at each floor with identifications of rooms and proper numbering for guiding patients to different departments.
- (iv) LED token system for OPD's / Pharmacy/ Blood Collection Centre/ Investigation Counters. will be provided in each hospital/ health unit
- (v) Comfortable sitting arrangement for patient and their attendants.
- (vi) LED screens in waiting area for patients and their attendants to display health education films / immunization films/ diet advising especially in relation to life style disease and non-communicable disease.

It is, therefore, requested that above arrangements may be made in each Railway Health/ Health Unit latest by 31.03.2018 with the approval of Divisional Competent Authorities.

This has the approval of Director General/ Railway Health Services.


(R. S. Shukla/आर.एस.शुक्ल)

Joint Director (Health)/संयुक्त निदेशक (स्वास्थ्य)
Railway Board/रेलवे बोर्ड