

Government of India
Ministry of Railways
(Railway Board)

No. 2017/H-1/19/3/NFIR

New Delhi, Dated 07.02.17

The Chief Medical Directors/Chief Medical Officers,
All Indian Railway & Production Units.

**Sub:-Additional money towards difference of cost of "Stent" levied on
Cardiac patients in referral hospitals.**

Please find enclosed herewith a copy of letter dated 16.01.2017
received from the General Secretary/NFIR on the above mentioned subject.

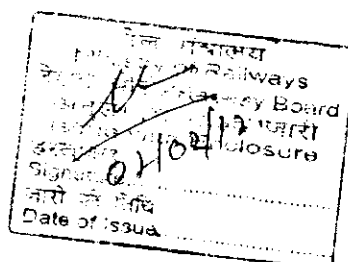
Some other instances of private empanelled hospitals asking the
referred patients to deposit money on some or other pretext have also been
brought to the notice of Health Directorate.

Please reiterate to all the empanelled hospitals that they should not
engage in any unethical practice. In case any deviation is found initiate
necessary action(s) on the referral hospital(s) who are charging additional
money from Railway beneficiaries on any account without the
consent/authorization from the Patient or relatives.

Encl: As above

Hedra Sanhotra
(Mrs. H. K. Sanhotra)
Deputy Director/H&FW
Railway Board.

O/c



S.N. 27

**Government of India
Ministry of Railways
(Railway Board)**

No. 2017/H-1/19/3/NFIR

New Delhi, Dated ⁰⁷.02.17

(OFFICE MEMORANDUM)

Sub:-Additional money towards-difference of cost of "Stent" levied on Cardiac patients in referral hospitals.

This Ministry has been receiving representations from various quarters including recognized federations regarding the charging of additional money from cardiac patients by referral hospitals towards the difference of cost of Stents. There seems to be sense of dissatisfaction prevailing in the patients as well as in the private empanelled hospitals. Railway being a Government of India department follow the CGHS policy on this issue, therefore, it is felt that this subject needs a thorough deliberation of all the stakeholders and if necessary to bring out fresh guidelines on the subject.

You are requested to do needful.

Encl: As above

Harinder Sumbake
(Mrs. H. K. Sanhotra)
Deputy Director/H&FW
Railway Board.

**The Under Secretary (CGHS-P),
Department of Health & Family Welfare,
Nirman Bhawan,
New Delhi-110001.**

o/c

<i>[Signature]</i> 07/02/17	No. of copies No. of copies No. of copies
Date of Issue	

N F I R

Registration No.: 111 U/N/01/31/2012

National Federation of Railwaymen

3, CHELMSFORD ROAD, NEW DELHI - 110 015

Affiliated to:

Indian National Trade Union Congress (INTUC)
International Transport Workers Federation (ITF)

19/1/17
18/1/17
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No.1/12/Pt.V

The Secretary (E),
Railway Board,
New Delhi

34/17
18.1.17

Dated: 16/01/2017

Dear Sir,

Sub: Additional money towards difference of cost of "Stent" levied on Cardiac patients in referral hospitals - Patients put to sufferings - remedial action - requested.

It has been brought to the notice of the Federation that whenever railway employees (serving/retired) or their family members are directed to referral hospitals for treatment of cardiac/heart ailments and when decided for implanting 'Stent', the referral hospitals demand additional money towards cost of each "Stent", stating that the quality of Stent costing Rs.25000/- is a sub-standard one. Consequently, the railway patients pay extra amount beyond Rs.25000/- from their pocket as the railway accepts liability of Rs.25000/- as per package. Of late, complaints are on the increase from the patients who feel that free medical treatment is a "myth". It is needless to mention that for the purpose of ensuring quality treatment, ceiling on cost of Stent or adoption of CGHS rates should not become impediment and fleecing money from the suffering patients is unethical action.

The NFIR feels that extant instructions need review for providing proper health care to staff. There are instances wherein cardiac patients have been compelled to remit money ranging Rs.50000/- to 70000/- towards the difference of cost of "Stent". These cases are required to be enquired into, for rendering justice to those unfortunate patients.

NFIR, therefore, requests the Railway Board (DG) to arrange to look into the matter, for ensuring that additional money is not collected from cardiac patients by referral hospitals. It is also requested that the "CGHS rates" policy be reviewed and patients saved from financial hardships and mental agony. Railway Board may obtain from CMDs, the particulars of patients who have paid additional money towards cost of "Stents" for the purpose of reimbursing the amount.

Yours faithfully,

(Dr M. Raghavaiah)
General Secretary

17/1/17
18/1/17

Ag
20/1/17

① Circulate to all zones/Plis for admin necessary action

② Letter to CGHS

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20/1/17

AD/HFW
20/1/17

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