

भारत सरकार / Government of India
रेल मंत्रालय / Ministry of Railways
(रेलवे बोर्ड /Railway Board)

No. 2015/H/28/ClaimDisposals

Dated: 29.08.2024

**General Managers
All Indian Railways
(Including PUs & RDSO and NAIR)**


Sub: Implementation of e-office for medical reimbursement files-Reg.

E-office is now functional over all Indian Railways. At present, some zonal railways are managing files and cases of reimbursement claims manually in physical mode.

It is advised that all the medical reimbursement files should be processed through e-office only. It is imperative that all zonal railways follow suit to ensure transparency and timely resolution of cases. This will enhance efficiency and meet our targets effectively.

Strict compliance may be ensured so all reimbursement claim cases and their records may be maintained through e-office only.

This issues with the approval of DG/RHS.


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Railway Board/रेलवे बोर्ड

Copy to:- PCMD(s) and PCMO(s), all Indian Railways (Including PUs & RDSO and NAIR)... for information and necessary action.