

(7/10)

S No. 7

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)**

No. E(W) 2008 PS 5-1/4

New Delhi, dated 7-01-2009

General Secretary
All India Railwaymen's Federation
4 State Entry Road
New Delhi - 110055

Sir,

Sub: Issue of duplicate ticket in lieu of lost/misplaced/torn/mutilated reserved tickets.

**Ref: i) AIRF's Letter No. AIRF/88(7) dated 3rd January, 2008.
ii) Discussion on Item No. 11/2008 during PNM Meeting between Railway Board and AIRF on 17th & 18th September, 2008.**

As per rules duplicate tickets are issued to the fare paying passengers for lost or misplaced reserved ticket at the time of receipt of the application for issuance of duplicate ticket for the purpose of undertaking journey. If the ticket is reserved or RAC and that the duplicate ticket is sought before preparation of reservation chart of the concerned train, the station master will issue a duplicate ticket in lieu of the original ticket on collection of the clerage charge.

2. If duplicate ticket in lieu of a lost or misplaced reserved ticket is sought after preparation of reservation chart of the concerned train, it will be issued on collection of a charge equivalent to fifty per cent of the total fare. Duplicate tickets will, however, not be issued in respect of RAC tickets after preparation of reservation chart of the concerned train.

3. There is no parity between a lost ticket bought by a full fare paying passengers and a lost ticket issued to privilege passes. Pass is issued to the Railway employee from a particular station to particular station like Jammu Tawi to Kanniyakumari and reservation can be made in between stations like Delhi to Bhopal. The actual value of the pass cannot be assessed.

4. In view of the above, it has not been found feasible to agree to the proposal.

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Yours faithfully

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For Secretary, Railway Board