

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)**

**Policy letter No.RB/CE/ 18 /2003**

No.2003/CE.ICT/5 Pt. 1

New Delhi, dated 31.12.2003

All GMs & Others as per List 'A' attached.

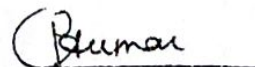
Sub: Disposal of Arbitration cases.

Ref: Board's letter of even number dated 2.7.03.  
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After issue of the policy in regard to disposal of the arbitration cases arising out before bifurcation of old zones, many references have been received from the parent/old zones, citing out various problems in dealing with the arbitration cases for the portion already transferred under the jurisdiction of new zones.

The matter has since been reviewed and Board (ME) has now decided that the cases where arbitrators have been appointed by the parent zones, and have already held at least one hearing, should be dealt with by the parent zones only. The other cases would stand transferred to the new zones for further disposal. These instructions should be implemented with immediate effect.

Receipt of the letter may please be acknowledged.



**(PARMOD KUMAR)**  
Exec.Director, Civil Engg. (G)  
Railway Board.